

Cybersecurity 101: Change Your Culture, Not Your Budget





HOSTED BY Henry McLaughlin



Australian Association of Practice Management

AAPM Approved 2023 5 CPD Points

Wed 15 Feb 12:30pm AEDT

In the spirit of reconciliation, HotDoc acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community.

We pay our respect to their elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Healthcare ICT Specialists

www.greenumbrella.com.au



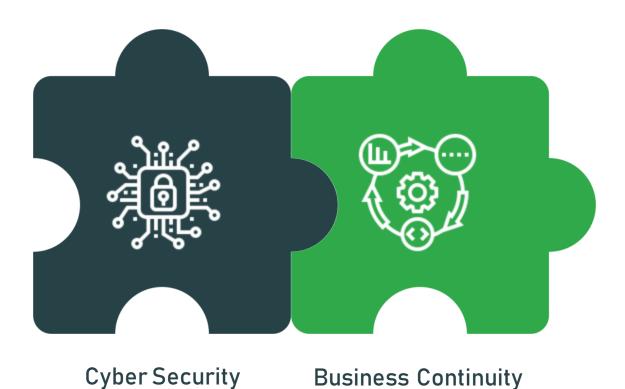
Improving Technology in General Practice

2023 Cybersecurity Education





- Cyber security hardens against cyber attacks
- Business continuity and disaster recovery maximises capacity to recover from cyber attacks.

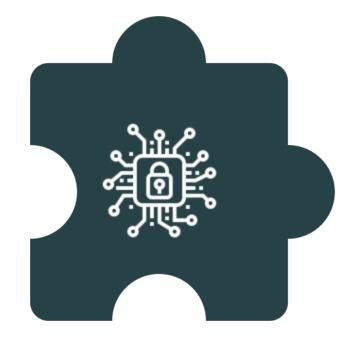


Disaster Recovery

5



Cyber Security, In General Practice



Cyber Security

Cyber Security Defined



- Cybersecurity is the practice of protecting systems, networks, and programs from digital attacks.
- Cyberattacks are usually aimed at accessing, changing, or destroying sensitive information; extorting money from users; or interrupting normal business processes.

Legislation: Notifiable Data Breaches





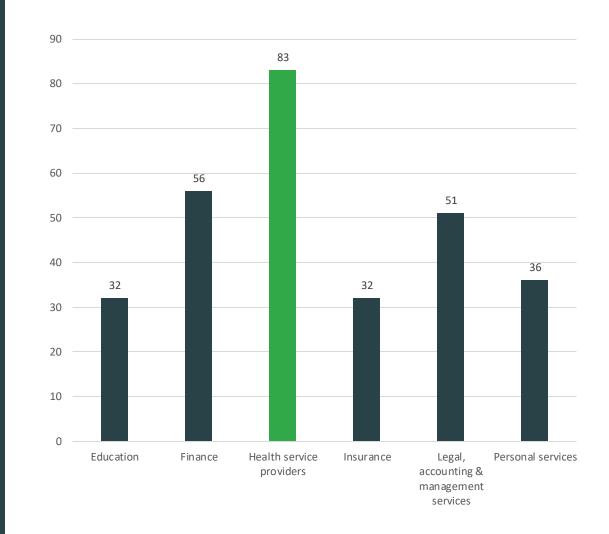


Feb 2018 Privacy Amendment (Notifiable Data Breaches) Act 2017



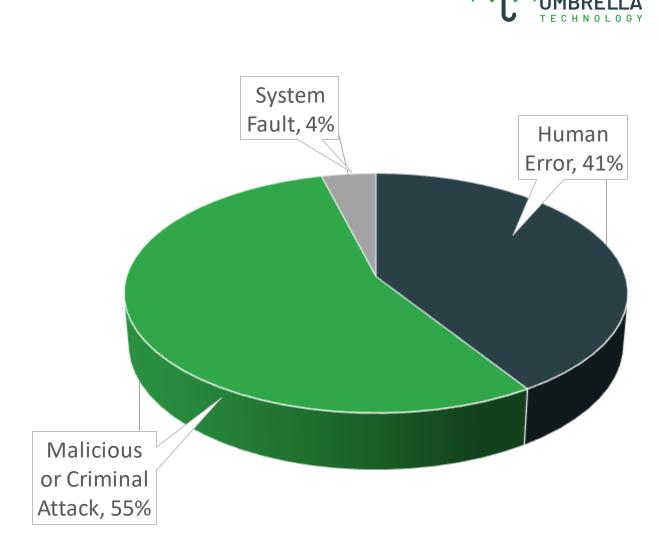
Source Of Breaches

Top Five Sectors



Source Of Breaches

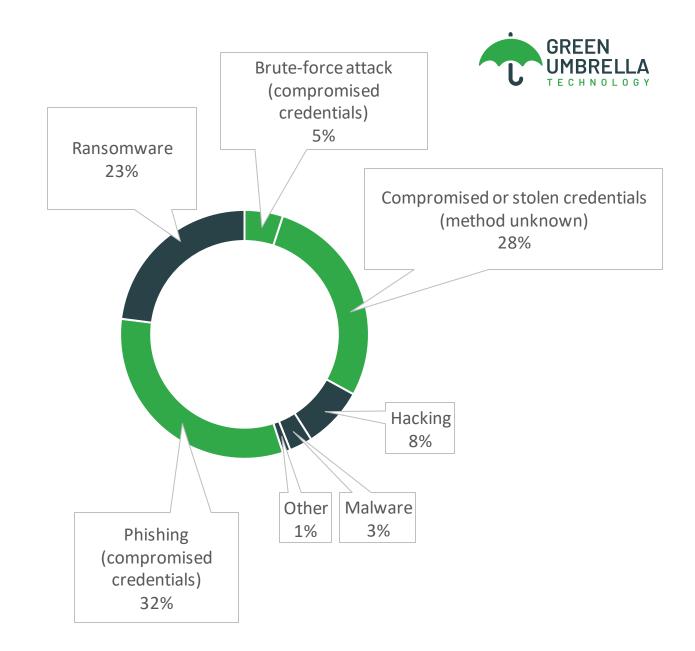
All Sectors



GREEN

Cyber Incident Breaches

All Sectors



Primary Cyber Incident Compromised Credentials

Collectively equate to 65%

- Phishing attacks @ 32%
- Brute force attacks @ 5%
- Compromised or stolen @ 28%
 - Web filtering
 - Email filtering
 - Strong password policies
 - Two factor authentication





Mitigated Via

Phishing Explained





Phishing is the fraudulent attempt to obtain sensitive information such as usernames, passwords and credit card details by disguising as a trustworthy entity in an electronic communication.

AKA spot the difference

Brute Force Explained

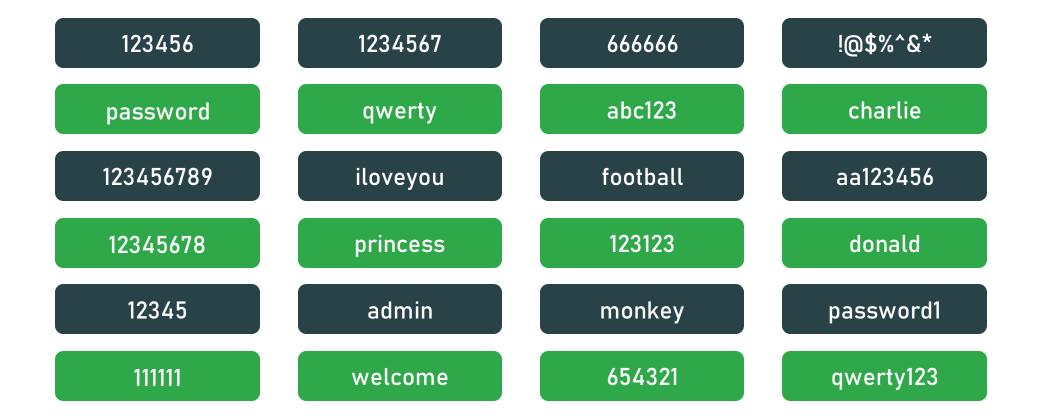


In cryptography, a brute-force attack consists of an attacker submitting many passwords or passphrases with the hope of eventually guessing correctly.

The attacker systematically checks all possible passwords and passphrases until the correct one is found.



25 Most Common Passwords





Password Management



- Users required to juggle multiple passwords for multiple systems
- Never use the same password for multiple systems
- Passwords need to be complex yet manageable
- Passwords should expire and be changed periodically (limited life)
- Develop & adopt a company password policy
- Use a Password Manager



A PASSWORD MANAGER

USE

Password Complexity



- Uppercase
- Lower case
- Special Characters
- Numeric digits

h=RqdWudxUN2FnF]



Change a password

Unable to update the password. The value provided for the new password does not meet the length, complexity, or history requirements of the domain.



Hidden Cyber Security Risk





2018

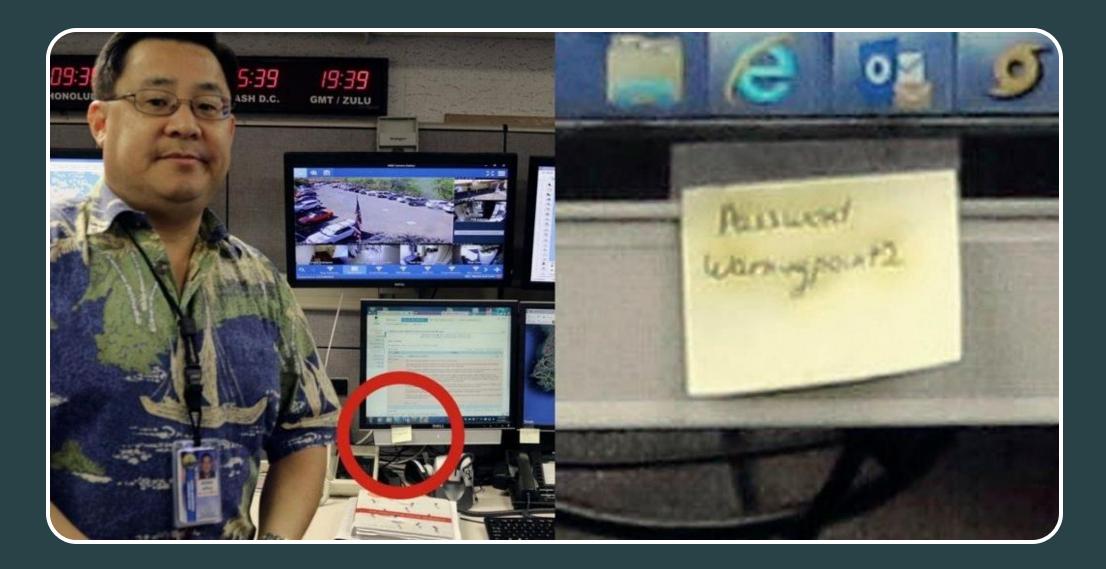
Hawaii False Missile Alert



	33%				
Saturday, January 13					
EMERGENCY ALERTS Emergency Alert BALLISTIC MISSILE THREAT INBOUND TO HAWAII. SEEK IMMEDIATE SHELTER. THIS NOT A DRILL.	now				







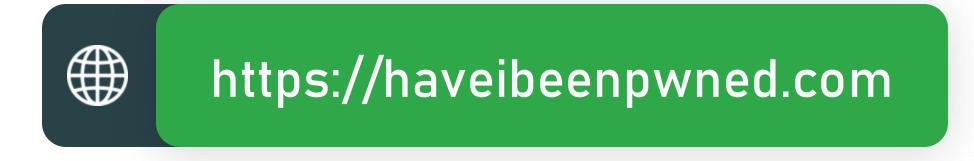


Have You Been Breached?



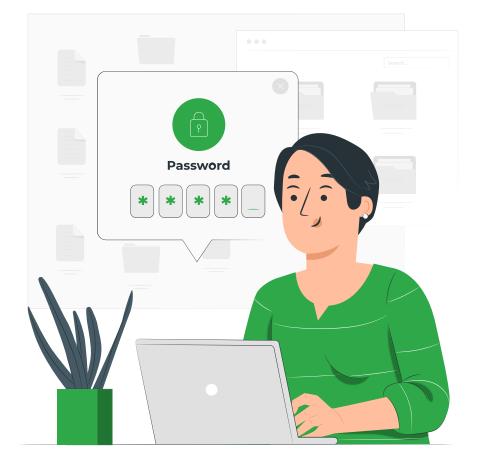
"How far prepared are you? It's no longer a case of if a threat happens but when. It may have happened already, you may have not found it yet."

- IBM Australia Industry Security Leader Stephen Burmester



Password Managers





- Password management is easy with the right tools
- Multiple password managers available:
- Green Umbrella Technology uses MyGlue internally.





Cyber Incident Ransomware



- Across Australia & New Zealand, an estimated 6% of smallmedium businesses fell victim to ransomware in 2016-2017
- The total amount of ransom paid from these attacks...

\$12.6 million

Ransomware Explained



Ransomware is a type of malicious software from crypto-virology that threatens to publish the victim's data or perpetually block access to it unless a ransom is paid

Mitigated Via

- Web filtering
- Email filtering
- Application whitelisting
- BCDR

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Blacklisting Vs Whitelisting



"There are applications we know are safe. There are applications we know are not safe. But there are also applications we don't know are not safe"

- Henry McLaughlin

	Blacklisting	Whitelisting
Know are safe	Permitted	Permitted
Know are not safe	Blocked	Blocked
Don't know are not safe	Permitted	Blocked



Business **Continuity and Disaster Recovery** In General Practice



Business Continuity Disaster Recovery

Continuity Terminology







Thank You!







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