

 **HotDoc** | CPD WEBINAR

Top Lessons & Technology from 1,000 Practice Managers



HOSTED BY
Chris Smeed



WED 21 SEP
12:30pm AEST



In the spirit of reconciliation, HotDoc acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community.

We pay our respect to their elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.





Top Lessons and Technology from 1000 Practices



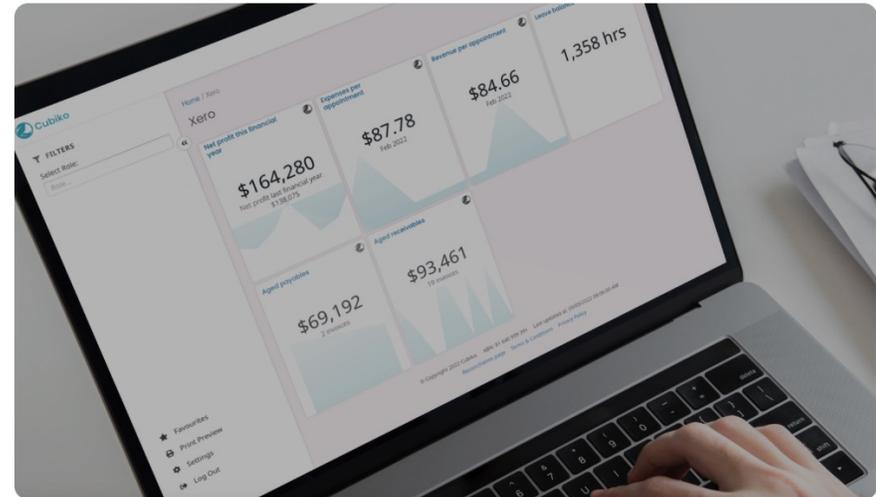


What to track?

Metrics you should be tracking

Visit our blog to gain a better understanding of the key metrics you should be tracking in your practice.

[Learn more](#)





Cubiko Updates



Community of over 950 Practices

13% of General Practice's in Australia



MedicalDirector®



Genie Solutions





Clinical

QIP PIP Federal Initiative

MBS Billings

Immunisations

Clinical

Undiagnosed chronic disease

Data quality

Opioid management

General reporting

Proportion of patients with diabetes with a current HbA1c result ⓘ ☆

Proportion of patients with a smoking status ⓘ ☆

Proportion of patients with a weight classification ⓘ ☆

Proportion of patients aged 65+ who were immunised against influenza ⓘ ☆

47%

47%

35%

Proportion of patients with diabetes who were immunised against influenza ⓘ ☆

Proportion of patients with COPD who were immunised against influenza ⓘ ☆

Proportion of patients with an alcohol consumption status ⓘ ☆

Proportion of patients with the necessary risk factors assessed to enable CVD assessment ⓘ ☆

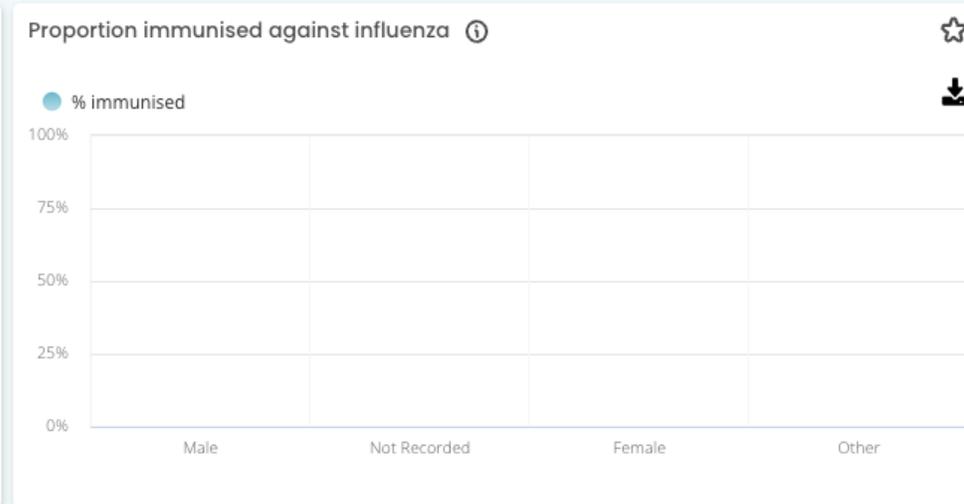
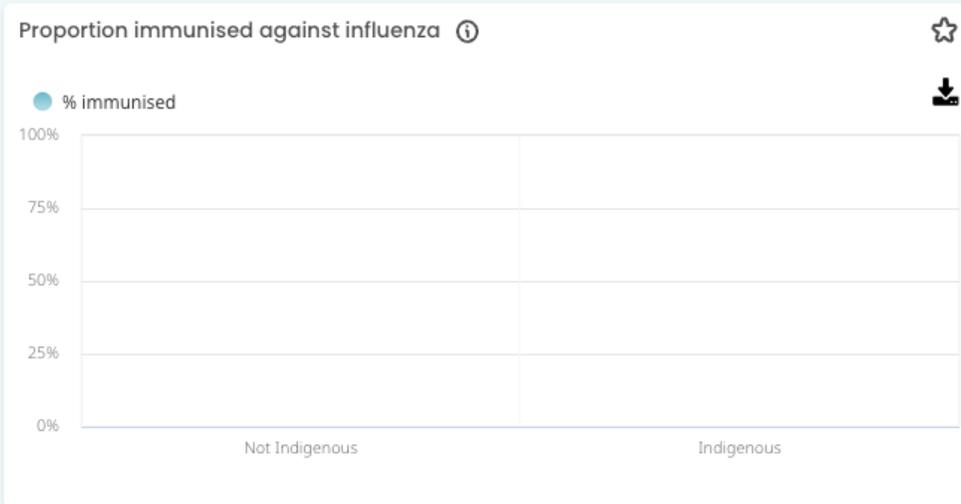
44%

47%

Proportion of female patients with an up-to-date cervical screening test ⓘ ☆

Proportion of patients with diabetes with a blood pressure result ⓘ ☆

Proportion of patients aged 65+ who were immunised against influenza



List of patients not immunised ⓘ

	INTERNALID	Record no.	Date	Time	Appt with	Appt type	Patient	Last flu vaccine	Last Doc [®]
1	7249	27545	25/08/2022	08:00	firstname 2721	description 7432	surname 6557,	None recorded	firstname
2	11353	32865	25/08/2022	08:00	firstname 6263	description 6663	surname 5542,	None recorded	firstname
3	7402	27844	25/08/2022	08:00	firstname 8756	description 5178	surname 8158,	None recorded	firstname
4	7343	27894	25/08/2022	08:30	firstname 2721	description 7432	surname 5388,	None recorded	firstname
5	440	000676	25/08/2022	08:30	firstname 3331	description 3735	surname 8622,	None recorded	firstname
6	3631	6672	25/08/2022	09:00	firstname 6263	description 6663	surname 4811,	None recorded	firstname
7	824	6759	25/08/2022	09:00	firstname 3331	description 7432	surname 3158,	None recorded	firstname
8	520	22141	25/08/2022	09:00	firstname 2348	description 6663	surname 2172,	None recorded	firstname
9	8799	30043	25/08/2022	09:40	firstname 8756	description 4837	surname 7651,	None recorded	firstname
10	2970	19726	25/08/2022	10:00	firstname 3331	description 7432	surname 2668,	None recorded	firstname
11	635	022411	25/08/2022	10:00	firstname 8756	description 7432	surname 1747,	None recorded	firstname
12	1063	000800	25/08/2022	10:00	firstname 2721	description 5178	surname 8415,	None recorded	firstname

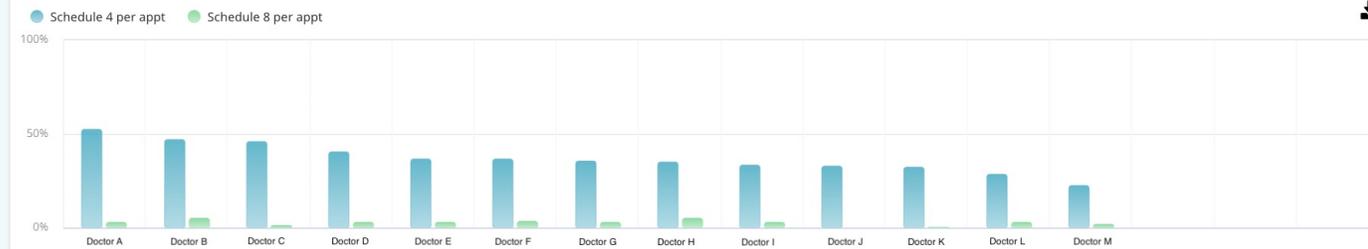
DATE
1 Jul 2022 → 31 Jul 2022

- FILTERS**
- Select Practitioner: Practitioner...
 - Select role: Role...
 - Select ATC Level 1: ATC Level 1...
 - Select ATC Level 2: ATC Level 2...
 - Select medication: Medication...
 - Select strength: Strength...
 - Select quantity: Quantity...
 - Select Schedule: Schedule...
 - Regulation 24: Regulation 24?

Home / Restricted scripts

Restricted scripts

Restricted scripts per appt by Practitioner

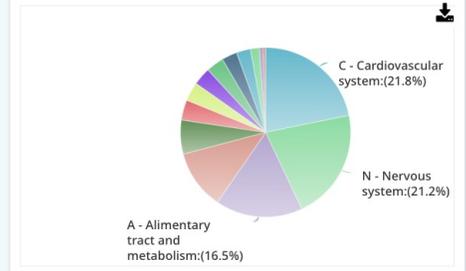


Restricted scripts

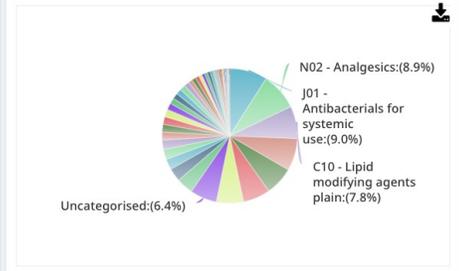
1,514

Schedule 4: 1,437
Schedule 8: 77

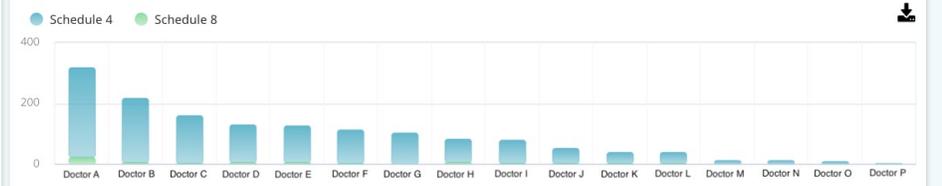
Prescriptions per ATC Level 1



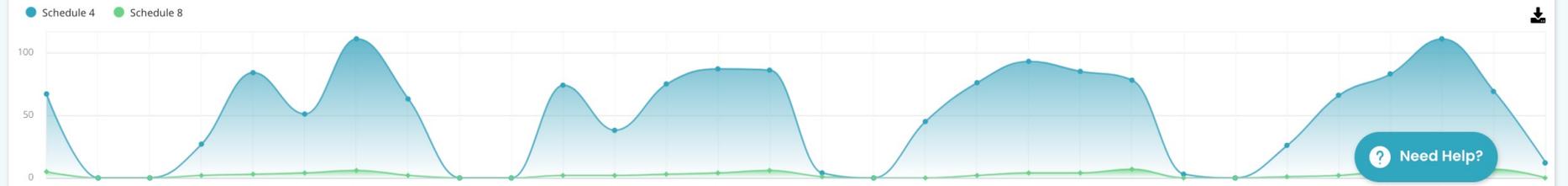
Prescriptions per ATC Level 2



Restricted prescriptions by Practitioner



Restricted scripts over time



- Home
- Favourites
- Print Preview
- Settings
- Log Out

DATE

1 Jul 2022 → 31 Jul 2022

FILTERS

- Select Practitioner: Practitioner...
- Select role: Role...
- Select ATC Level 1: ATC Level 1...
- Select ATC Level 2: ATC Level 2...
- Select medication: Medication...
- Select strength: Strength...
- Select quantity: Quantity...
- Select Schedule: Schedule...
- Regulation 24: Regulation 24?

- Home
- Favourites
- Print Preview
- Settings
- Log Out

A - Alimentary uncategoryisea(6.4%)
 < Back Home / Restricted scripts



List of restricted scripts

Patient... New patients [checkbox] [download icon] [star icon]

	Date	Patient	Total appts	Practitioner	Medication	Strength	Quantity	Schedule	# repeats	Interval	Regulation...
1	21/07/2022		12 appt/s		Crestor	10mg	30	Schedule 4	5	0	No
2	06/07/2022		42 appt/s		Atorvastatin	10mg	30	Schedule 4	5	0	No
3	11/07/2022		268 appt/s		Optisulin	100IU/ml	25	Schedule 4	1	0	No
4	12/07/2022		55 appt/s		Moxonidine	200mcg	60	Schedule 4	5	0	No
5	11/07/2022		128 appt/s		Empagliflozin	10mg	30	Schedule 4	5	0	No
6	08/07/2022		184 appt/s		Atorvachol	80mg	30	Schedule 4	5	0	No
7	14/07/2022		96 appt/s		Amoxicillin	500mg	20	Schedule 4	0	0	No
8	14/07/2022		35 appt/s		Pariet	20mg	30	Schedule 4	5	0	No
9	20/07/2022		54 appt/s		Trulicity	1.5mg/0.5mL	4	Schedule 4	5	0	No
10	21/07/2022		78 appt/s		Diazepam	2mg	50	Schedule 4	0	0	No
11	29/07/2022		208 appt/s		Panadeine	500mg;30mg	10	Schedule 4	0	0	No
12	28/07/2022		328 appt/s		Targin	5mg; 2.5mg	28	Schedule 8	0	0	No
13	29/07/2022		94 appt/s		Mirena	52mg	1	Schedule 4	0	0	No
14	22/07/2022		18 appt/s		Mirtazapine	15mg	30	Schedule 4	5	0	No
15	13/07/2022		144 appt/s		Panadeine	500mg;30mg	20	Schedule 4	0	0	No
16	28/07/2022		39 appt/s		Temazepam	10mg	25	Schedule 4	0	0	No
17	07/07/2022		27 appt/s		Atorvastatin	80mg	30	Schedule 4	1	0	Yes
18	27/07/2022		312 appt/s		Oxybutynin	5mg	100	Schedule 4	5	0	No
19	27/07/2022		18 appt/s		Risedronate	35mg	4	Schedule 4	5	0	No
20	01/07/2022		11 appt/s		Pantoprazole	20mg	30	Schedule 4	5	0	No
21	06/07/2022		367 appt/s		Targin	10mg; 5mg	28	Schedule 8	0	0	No
22	14/07/2022		299 appt/s		Metoprolol	50mg	100	Schedule 4	1	0	No
23	18/07/2022		105 appt/s		Nizatidine	300mg	30	Schedule 4	0	0	No
24	12/07/2022		80 appt/s		Gliclazide	60mg	60	Schedule 4	5	0	No
25	21/07/2022		141 appt/s		Avamys	27.5 mcg/spray	1	Schedule 4	2	0	No
26	18/07/2022		108 appt/s		Ramipril	2.5mg	30	Schedule 4	5	0	No
27	15/07/2022		204 appt/s		Dolased	500mg;10mg;5.1mg	40	Schedule 4	2	0	No
28	19/07/2022		101 appt/s		Escitalopram	20mg	60	Schedule 4	5	0	No

Need Help?

DATE

1 Jul 2022 → 31 Jul 2022

FILTERS

Reset

Select Practitioner:

Practitioner...

Select role:

Role...

Select ATC Level 1:

N - Nervous system

Select ATC Level 2:

N02 - Analgesics

Select medication:

Medication...

Select strength:

Strength...

Select quantity:

Quantity...

Select Schedule:

Schedule...

Regulation 24:

Regulation 24?

Home / Restricted scripts

06~ 07~ 08~ 09~ 10~ 11~ 12~ 13~ 14~ 15~ 16~ 17~ 18~ 19~ 20~ 21~ 22~ 23~ 24~ 25~ 26~ 27~ 28~ 29~

List of restricted scripts

Patient...

New patients



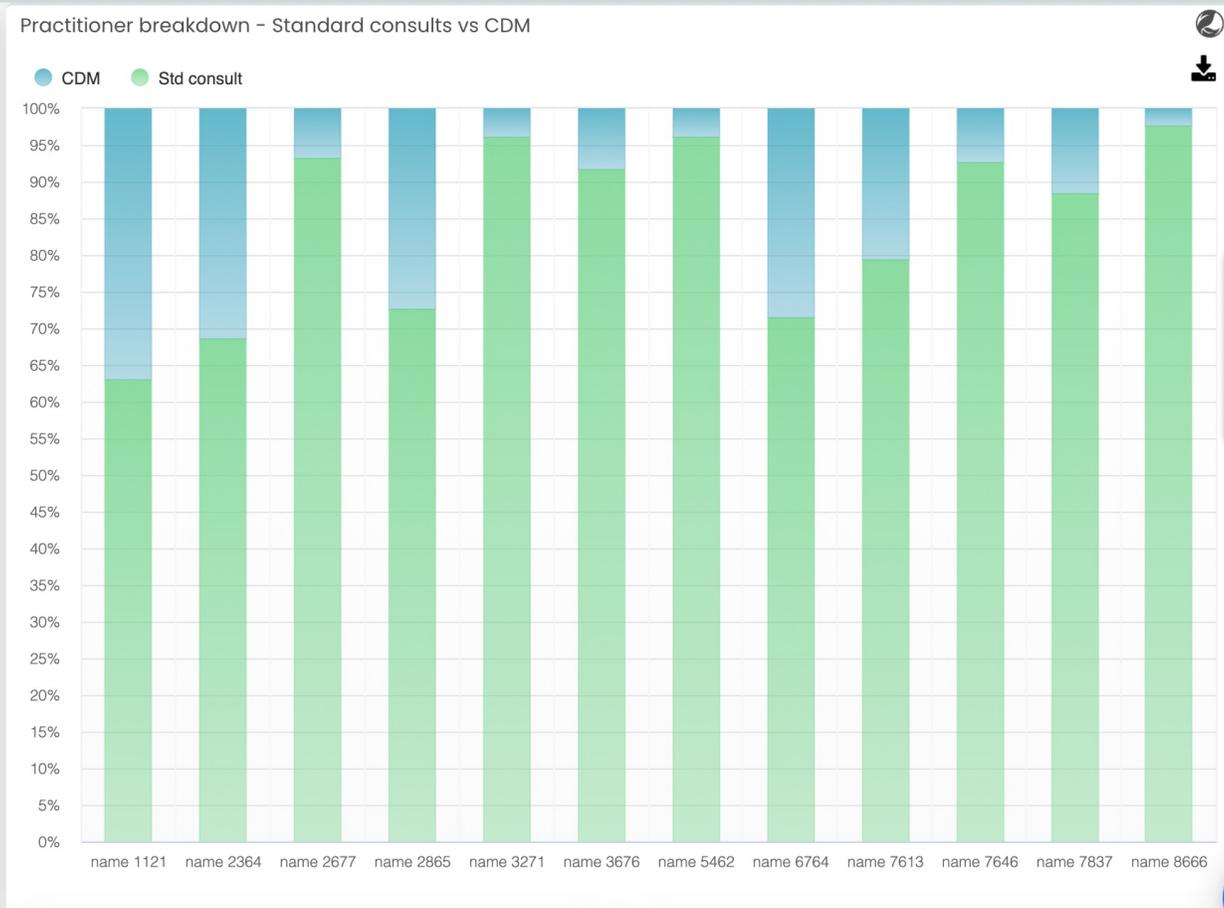
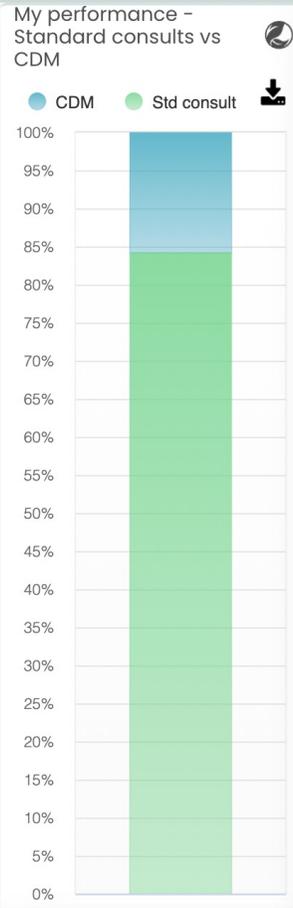
	Date	Patient	Total appts	Practitioner	Medication	Strength	Quantity	Schedule	# repeats	Interval	Regulation 24
1	27/07/2022		20 appt/s		Panadeine	500mg;30mg	20	Schedule 4	0	0	No
2	28/07/2022		170 appt/s		Tramadol	100mg	60	Schedule 4	0	0	No
3	11/07/2022		28 appt/s		Palexia	100mg	56	Schedule 8	0	0	No
4	06/07/2022		367 appt/s		Targin	10mg; 5mg	28	Schedule 8	0	0	No
5	13/07/2022		203 appt/s		Oxycodone	5mg	20	Schedule 8	0	0	No
6	26/07/2022		177 appt/s		Targin	10mg; 5mg	28	Schedule 8	0	20	No
7	05/07/2022		220 appt/s		Tapentadol	50mg	56	Schedule 8	0	0	No
8	28/07/2022		328 appt/s		Targin	5mg; 2.5mg	28	Schedule 8	0	0	No
9	11/07/2022		138 appt/s		Tramadol	50mg	20	Schedule 4	0	0	No
10	13/07/2022		144 appt/s		Panadeine	500mg;30mg	20	Schedule 4	0	0	No
11	06/07/2022		185 appt/s		Paracetamol	500mg;30mg	20	Schedule 4	0	0	No
12	15/07/2022		39 appt/s		Oxycontin	20mg	28	Schedule 8	0	0	No
13	25/07/2022		286 appt/s		Paracetamol	500mg;30mg	20	Schedule 4	0	0	No
14	07/07/2022		39 appt/s		Norspan	20mcg/hr	2	Schedule 8	0	0	No
15	29/07/2022		208 appt/s		Panadeine	500mg;30mg	10	Schedule 4	0	0	No
16	04/07/2022		465 appt/s		Targin	10mg; 5mg	56	Schedule 8	0	0	No
17	07/07/2022		109 appt/s		Tapentadol	100mg	60	Schedule 8	0	0	No
18	28/07/2022		328 appt/s		Targin	10mg; 5mg	28	Schedule 8	0	0	No
19	29/07/2022		545 appt/s		Oxycodone	5mg	20	Schedule 8	0	0	No
20	11/07/2022		318 appt/s		Palexia	100mg	28	Schedule 8	0	0	No
21	21/07/2022		51 appt/s		Paracetamol	500mg;30mg	20	Schedule 4	0	0	No
22	27/07/2022		235 appt/s		Targin	10mg; 5mg	56	Schedule 8	0	20	No
23	08/07/2022		168 appt/s		Buprenorphine	0.2mg	50	Schedule 8	1	20	No
24	22/07/2022		637 appt/s		Norspan	25mcg/hr	4	Schedule 8	0	0	No
25	28/07/2022		328 appt/s		Pregabalin	75mg	56	Schedule 4	5	0	No
26	28/07/2022		125 appt/s		Endone	5mg	10	Schedule 8	0	0	No
27	20/07/2022		9 appt/s		Norspan	15mcg/hr	4	Schedule 8	0	0	No
28	28/07/2022		246 appt/s		Lyrica	75mg	56	Schedule 4	5	0	No
29	08/07/2022		306 appt/s		Paracetamol	500mg;8mg	180	Schedule 4	0	0	No
30	11/07/2022		286 appt/s		Paracetamol	500mg;30mg	20	Schedule 4	0	0	No
31	15/07/2022		432 appt/s		Norspan	40mca/hr	4	Schedule 8	0	0	No

← Filters Reset

Select Period: x

Select state: ▾

Select Practitioner:



For our amazing customers



<https://www.cubiko.com.au/hotdoc-webinar-2/>

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Cubiko Subscription*



Cubikon

2022

Annual Cubiko Event

Benchmarking

Management
data

Comparison

Benchmarking

KPIs

Performance indicators

Management
data

Comparison

Benchmarking

KPIs

Performance indicators



Benchmarking

Touchstone

Touchstone

touch·stone / \ 'təch-, stōn \
plural touchstones

a test or criterion for determining the quality or
genuineness of a thing



See how your practice performs compared to your peers, identify the areas you succeed in and opportunities for improvement.

But how?

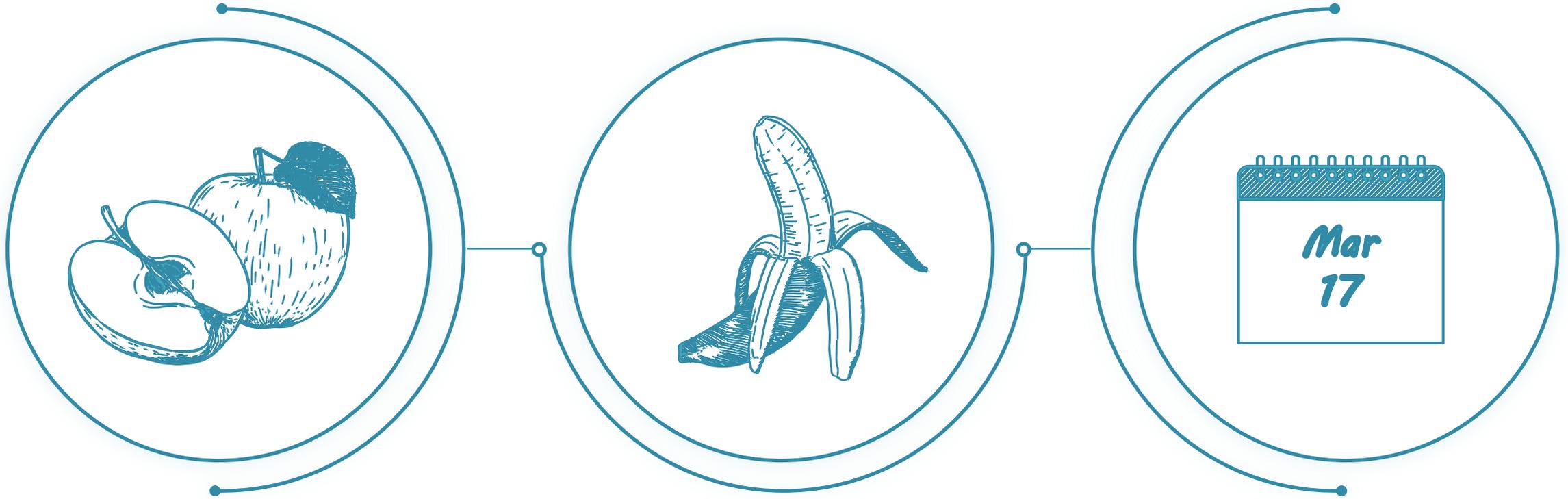


But how?

Ground Rules



Benchmarking Touchstone



State



Modified Monash
Model



Primary Health
Network



Billing model



Teaching
Practices



Doctor FTE Size





Clinical Autonomy

Data Science Magic

Opt-in





Data Science Magic

Opt-in



Data Science Magic

Opt-in



De-identified



Aggregated



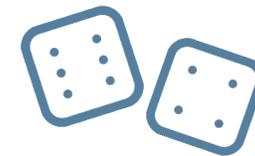
Frequency and
cell dominance
rules



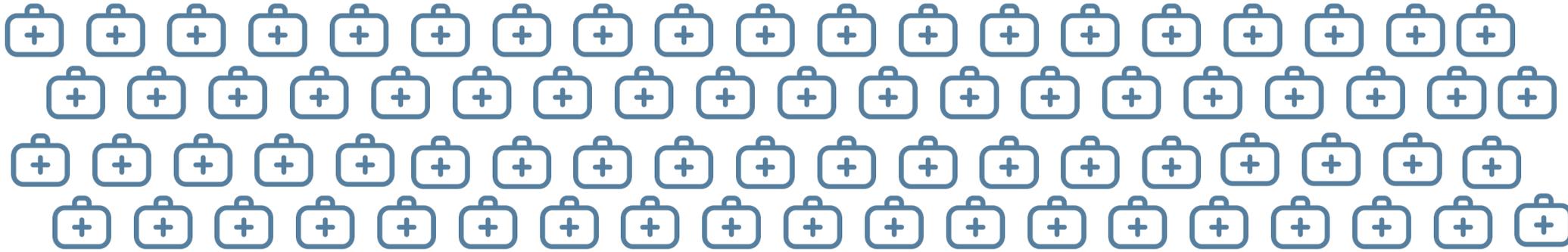
Data rounding



Minimum Practice
Size count
randomised



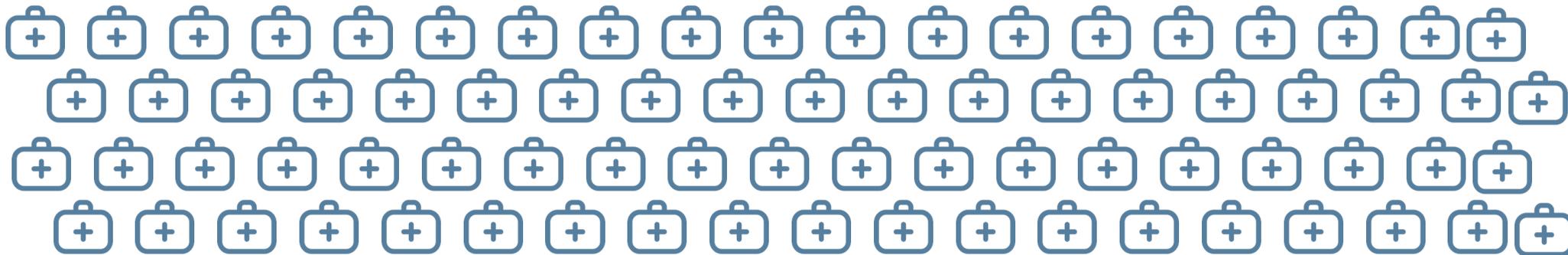
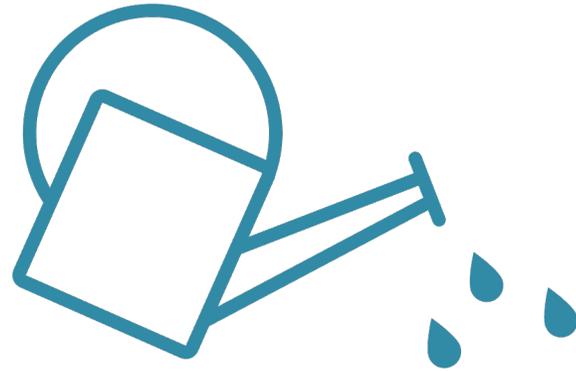
The Data Set



350
Total # of
Practices

A cross section of practice

The Data Set



350
Total # of
Practices

A cross section of practice



The Data Set



43%

Mixed / Private Billing



57%

Bulk Billing



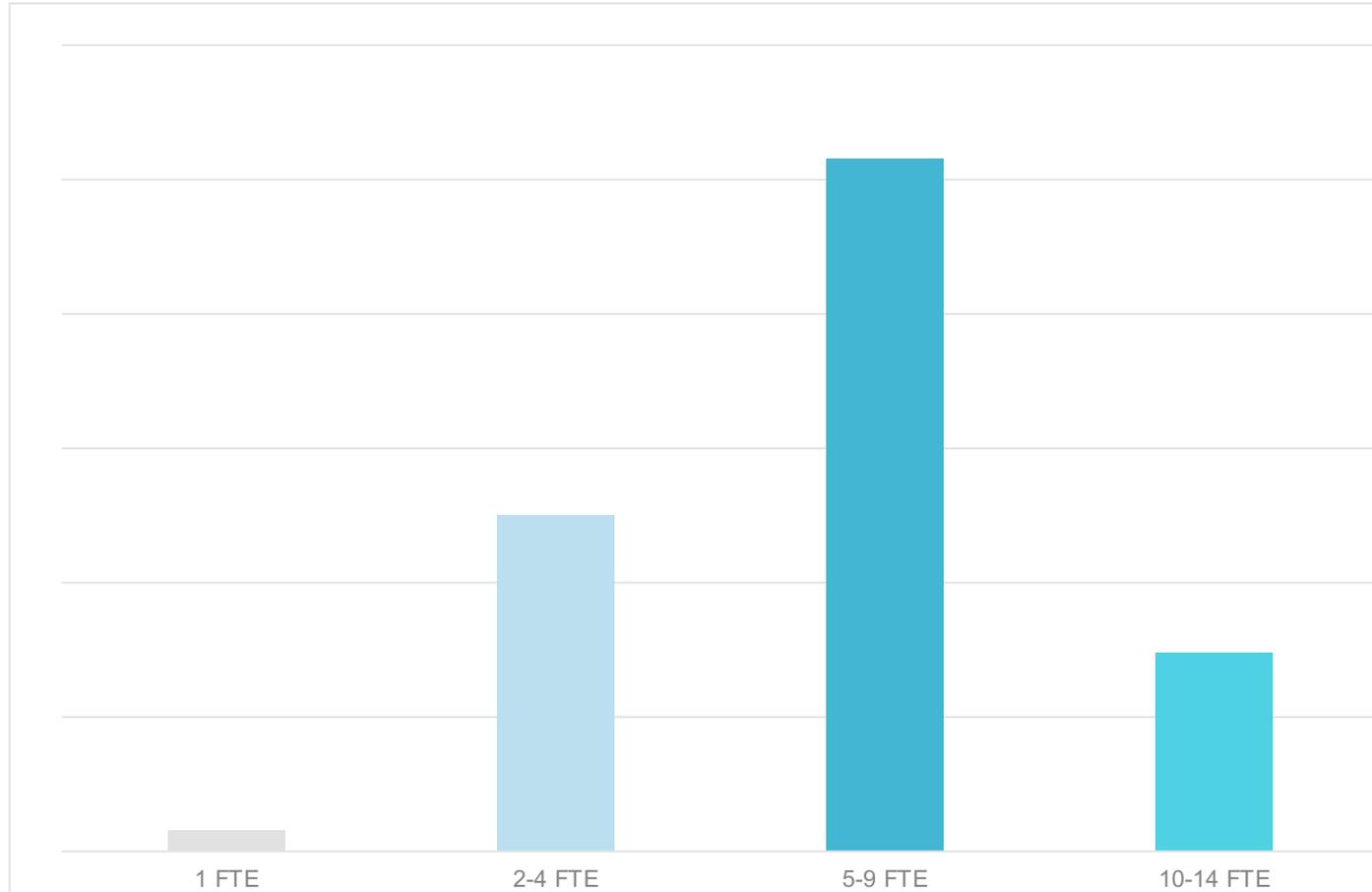
The Data Set



31%
Teaching

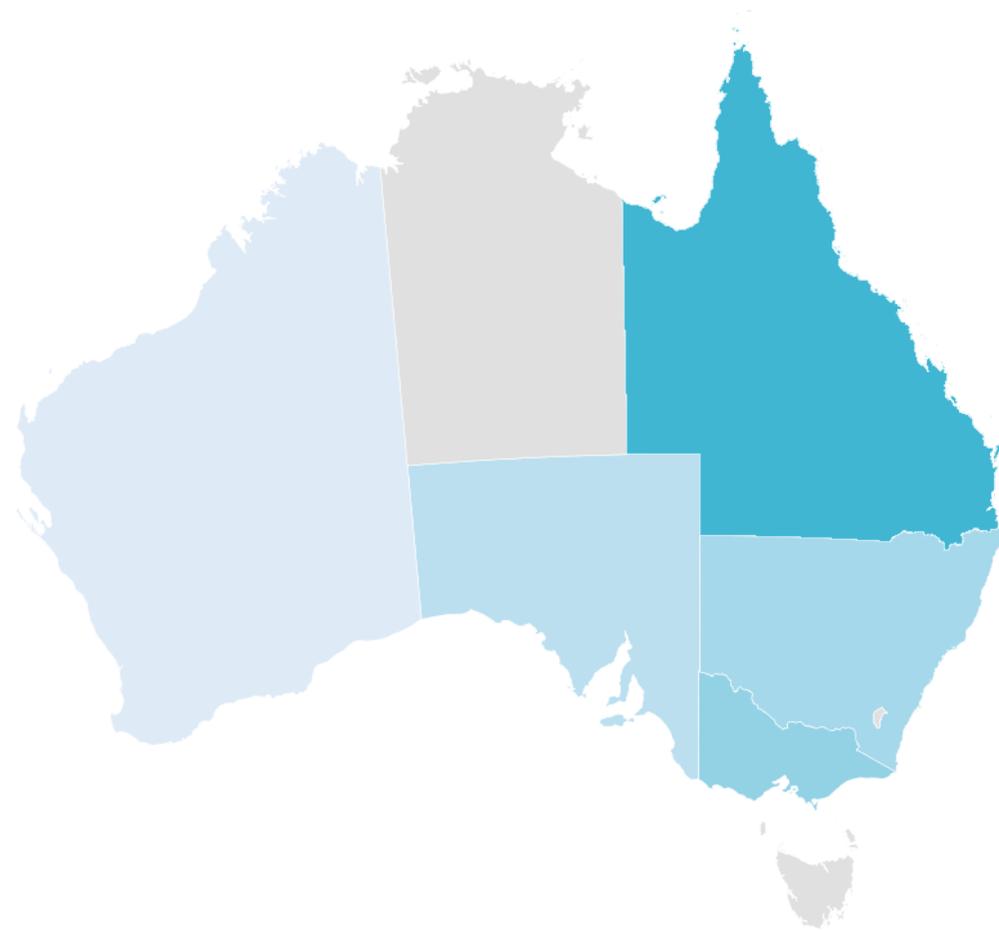


The Data Set

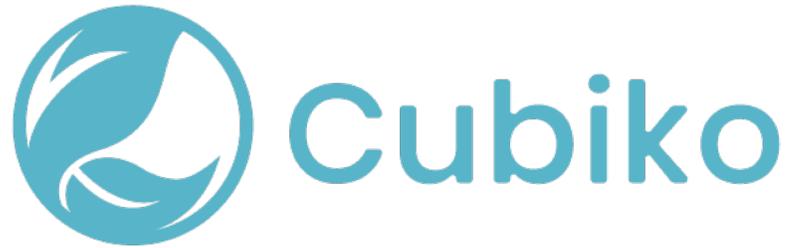




The Data Set



Practice Similarities



All self nominated by the practice

What would you like to know?

What would you like to know?

Billings Per Hour



Appointments
Per Hour



Utilisation of GP's



Billings Per
Appointment



Bulk Billing Rate



Item 23



CDM / HA %



Nurse Led %



Telehealth %



Wait Time



New Patients



DNA Rate



Touchstone

Billings per hour

\$

60

Total Billings

Cubiko Consulting Hours

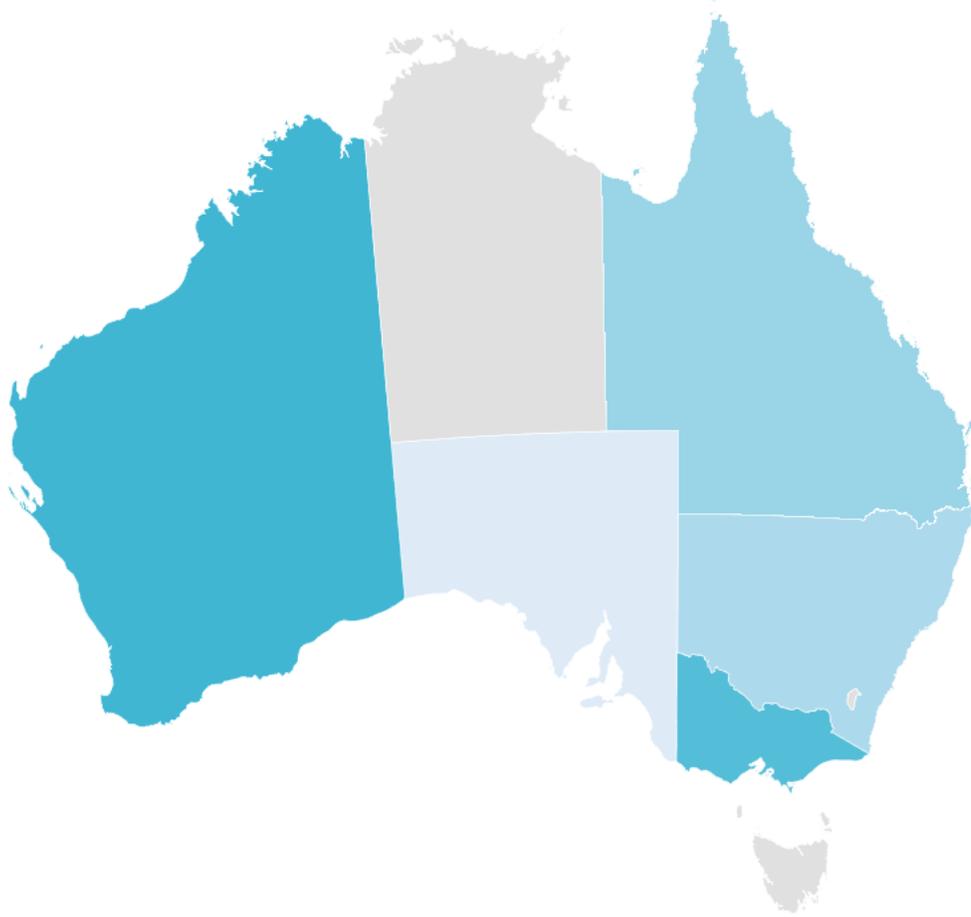
Touchstone

Billings per hour



\$308
per
consulting
hour

Touchstone Billings per hour



\$308
per hour

Touchstone

How much does educating cost the GP?



\$303
per hour

Touchstone Billings per hour

$$\begin{array}{rcl} \$308 \text{ per} & & \\ \text{hour} & & \\ & \times & \\ & & 65\% = \$200 \text{ per} \\ & & \text{hour} \\ & & \\ & & 70\% = \$215 \text{ per} \\ & & \text{hour} \end{array}$$

Touchstone

Billings per hour – per year

$$\begin{array}{r} \$215 \text{ per} \\ \text{hour} \end{array} \times \begin{array}{r} 1564 \\ \text{hours per} \\ \text{year} \end{array} = \$336,260$$

Average 34 hours per week with patients x 46 weeks per year = 1564 hours per year

Touchstone

Billings per hour – per year



Average

\$336,260



Mixed

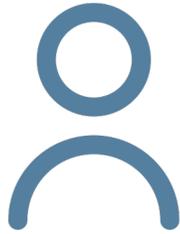
\$342,516



Bulk

\$331,568

Touchstone Appointments per hour



Counted Appointments
(excluding some appointment types and statuses)



Cubiko Consulting
Hours

Touchstone Appointments per hour

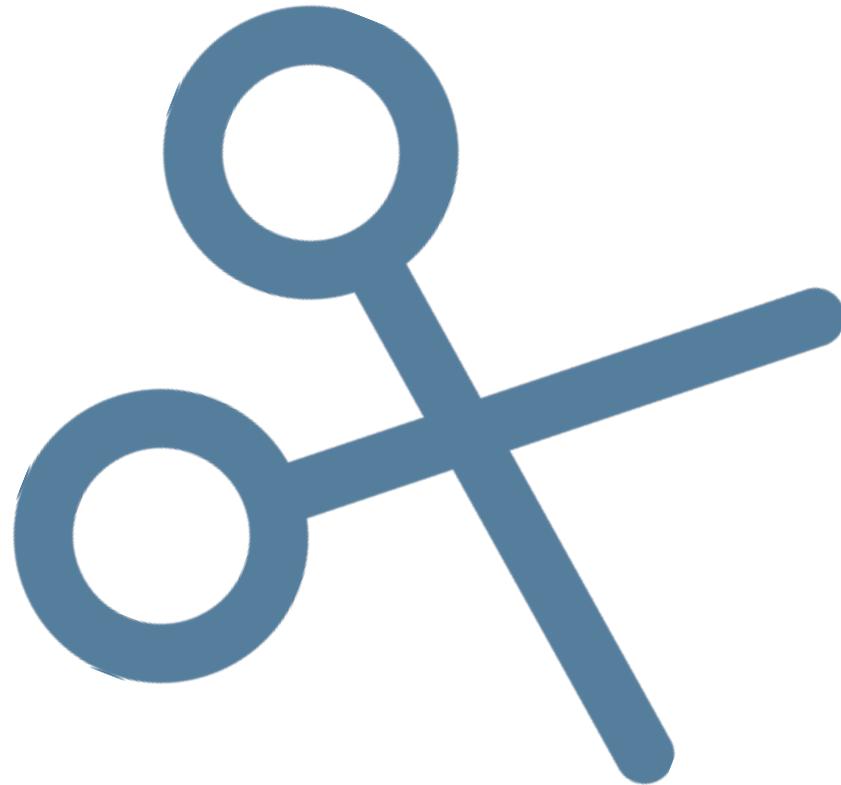


Touchstone Appointments per hour



4.2
per hour

Touchstone Appointments per hour



Touchstone Appointments per hour



Average

4.2



Mixed

3.7

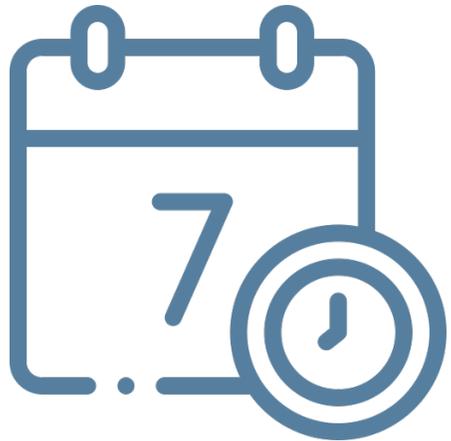


Bulk

4.6

Touchstone Appointments per hour

 -  = **1** extra appointments per hour



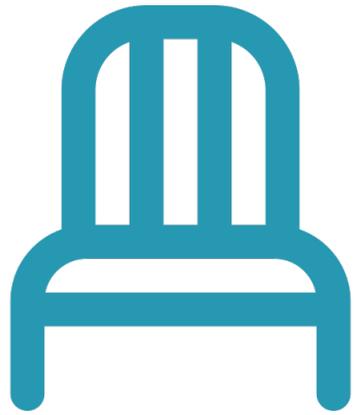
34 extra
appointments per
week



1632 extra
appointments per
year

Touchstone
Appointments per hour

1632 extra
appointments per
year



Touchstone

Billings per Appointment



Total Billings



Counted Appointments
(excluding some appointment types and statuses)

Touchstone

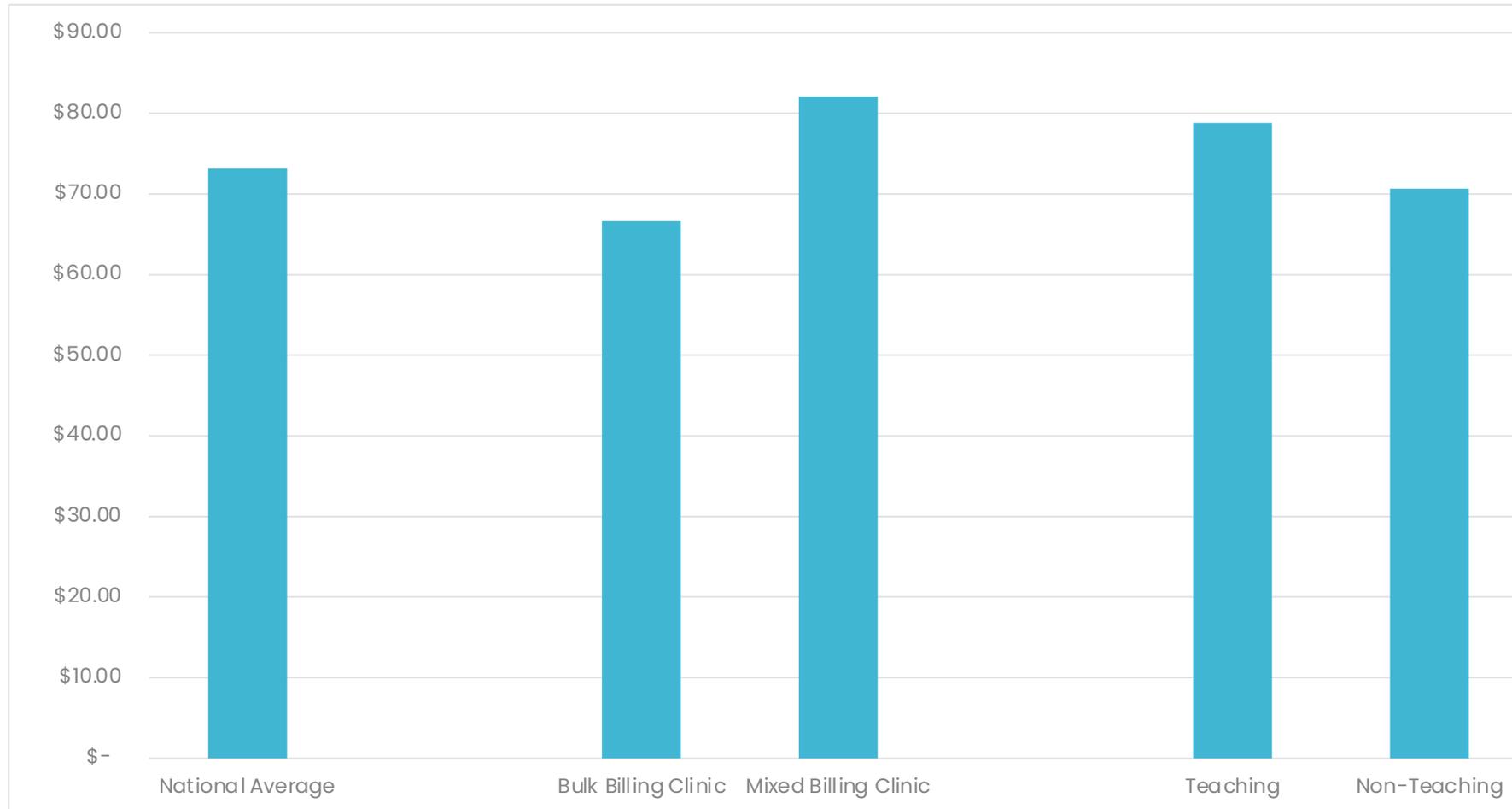
Billings per Appointment



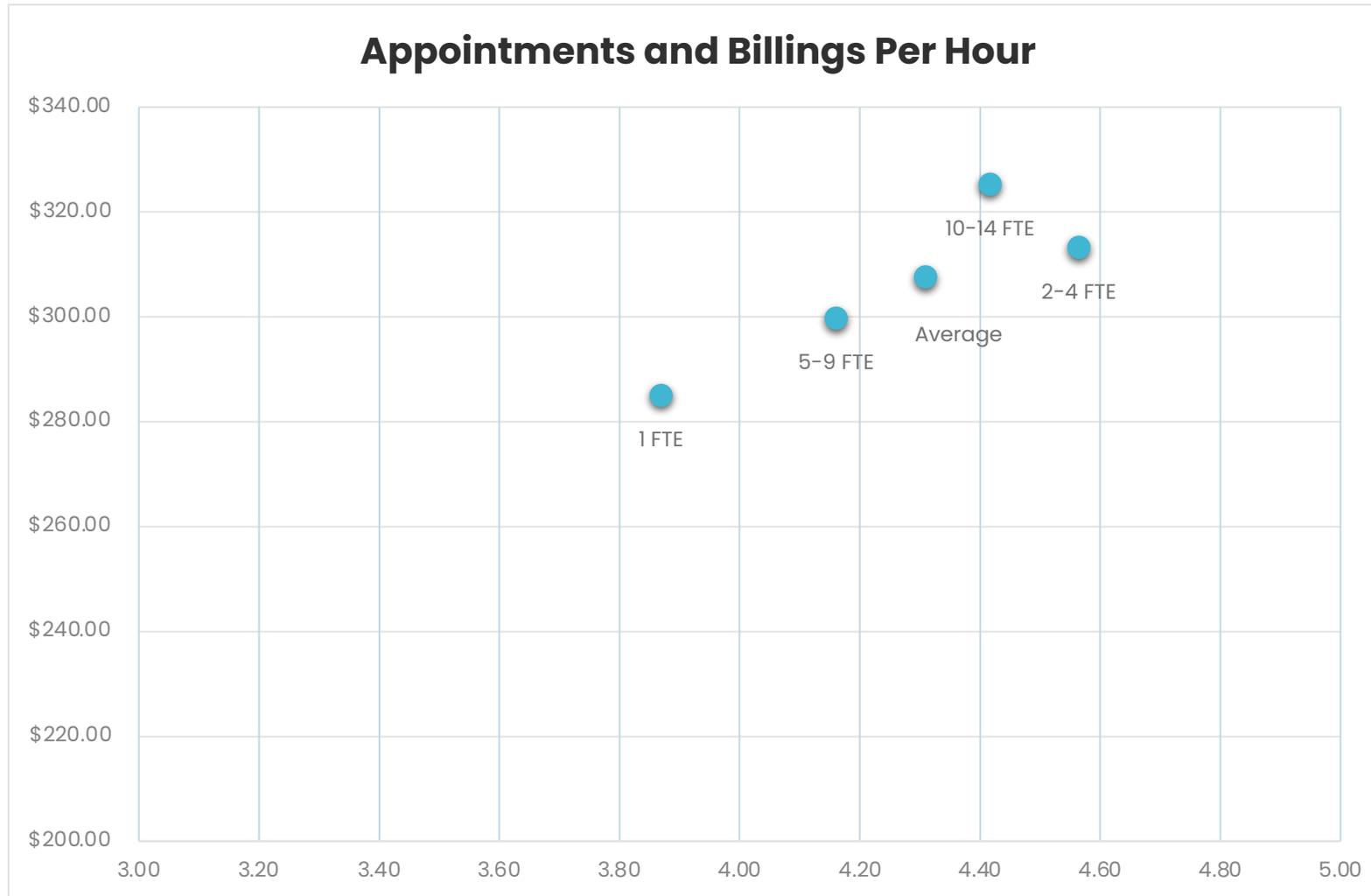
\$73

Touchstone

Billings per Appointment



Touchstone



Touchstone GP Utilisation



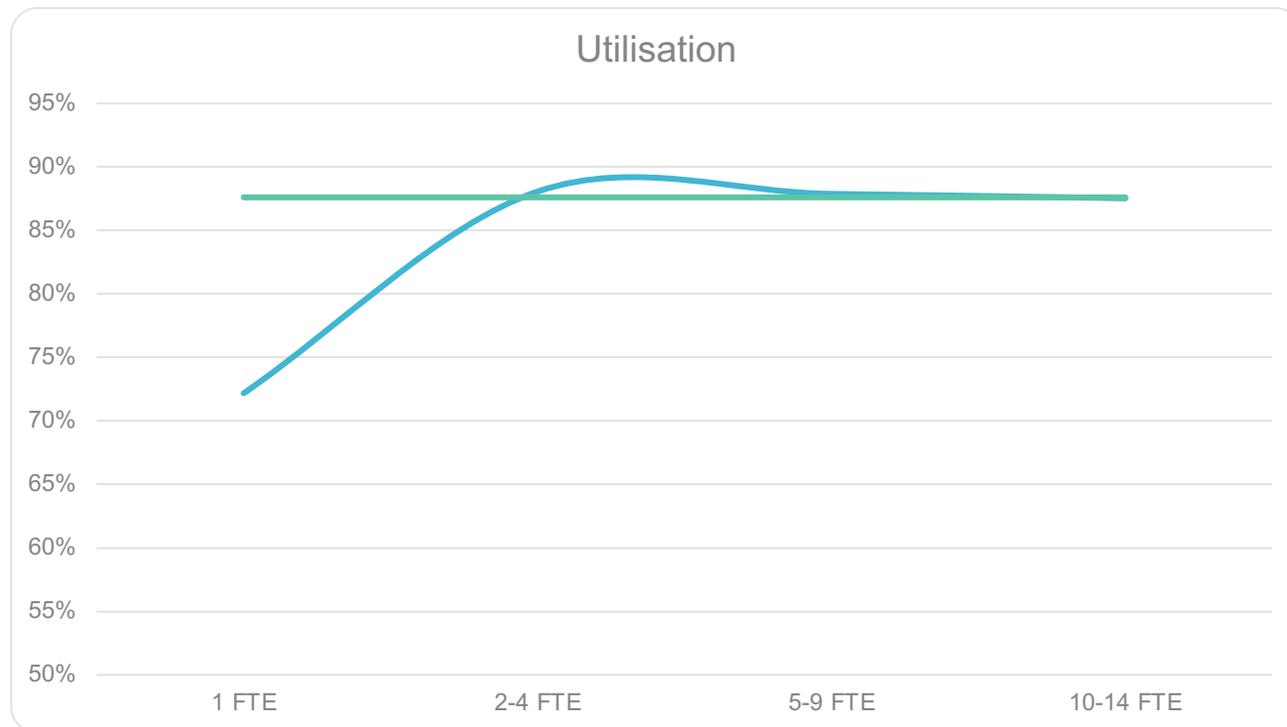
Cubiko Consulting
Hours

Session Hours

Touchstone GP Utilisation

86% – 88%

Touchstone GP Utilisation 86% - 88%



Touchstone What's Next?



Healthy Profession.
Healthy Australia.

Standards for general practices

5th edition



racgp.org.au



Quality improvement activities

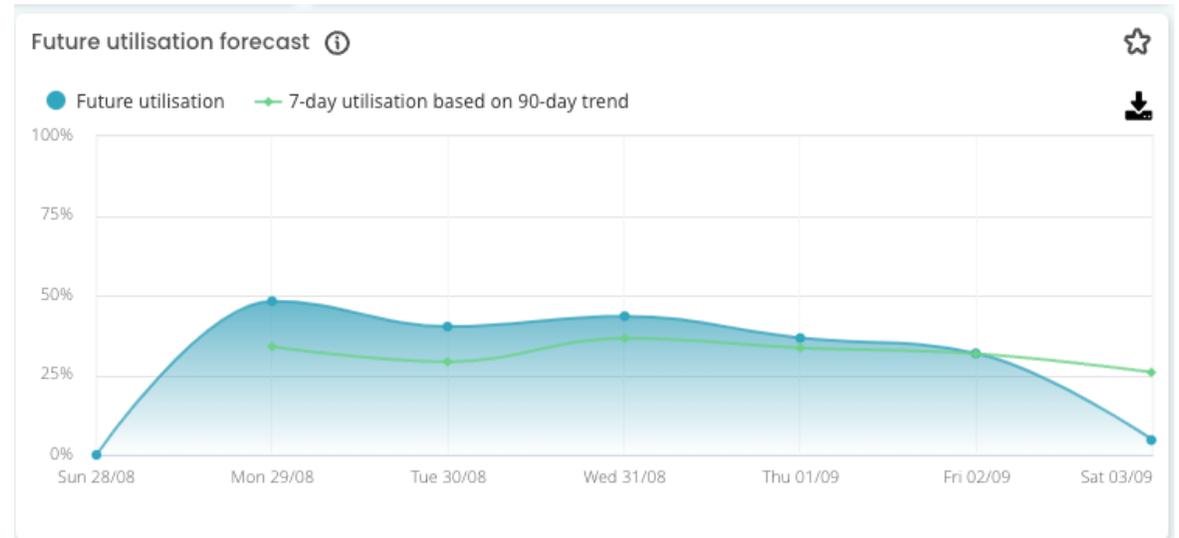
Activities to improve a general practice can involve examining the practice's structures, systems and clinical care. Relevant patient and practice data can help you identify where quality improvements can be made (eg patient access, management of chronic disease, preventive health).

Quality improvement activities can include:

- changes to the day-to-day operations of the practice, such as
 - scheduling of appointments
 - normal opening hours
 - record-keeping practices
 - how patient complaints are handled
 - systems and processes
- responding to feedback or complaints from patients, carers or other relevant parties
- responding to feedback from members of the practice team
- auditing clinical databases
- analysing near misses and errors.

Touchstone

What's Next?



Touchstone

What's Next?



Touchstone

What's Next?

Possible 75+ HA billings

\$49,524

Item 701 fee: \$61.75



Possible patients 75+ HA

802



List of patients for possible 75+ HA



	Date	Time	Appt with	Appt type	Patient	Days since last hea...	Last attended appt	# of attended...	Last Doctor	Usual Doctor	IN
1	09/05/2022	07:30	firstname 6232 surname	description 2251	surname 3241, firstname 6252 (81yrs - city	1,799	22/04/2022	6	name 2364	firstname 8756 surname	40
2	09/05/2022	08:00	firstname 4223 surname	description 5178	surname 5347, firstname 5534 (84yrs - city	909	29/04/2022	56	name 8666	firstname 3331 surname	2
3	09/05/2022	08:00	firstname 5631 surname	description 2518	surname 7723, firstname 8848 (79yrs - city	390	15/03/2022	18	name 2364	firstname 6232 surname	55

Touchstone

What's Next?

Potential new CDM patients

Patients who are eligible for the COVID-19 or flu vaccine because of an underlying medical condition may also be eligible for a CDM care plan. These metrics highlight patients who have been flagged as eligible for a vaccine but have either never been billed for a care plan or have not been billed for a care plan in the last two years. Always provide these lists to your Practitioners to make billing decisions.

← Filters Reset

Next appt with

Search...

Next appt role

Search...

Usual doctor

Search...

Last seen doctor

Search...

Patients with 3+ appts in 2 yrs

Exclude patients with previous 721/723 billing

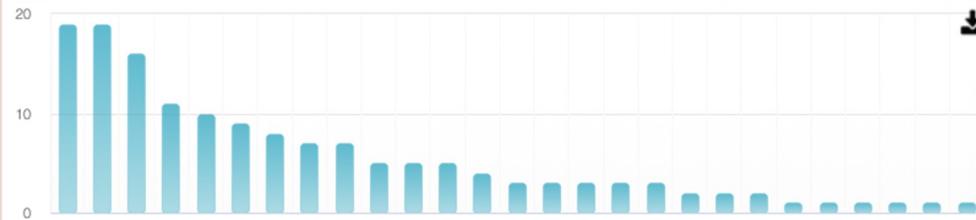
Exclude RACF

Next appt date

Search...

Potential new CDM patients by Doctor

Last seen Doctor



Potential new CDM patients

152

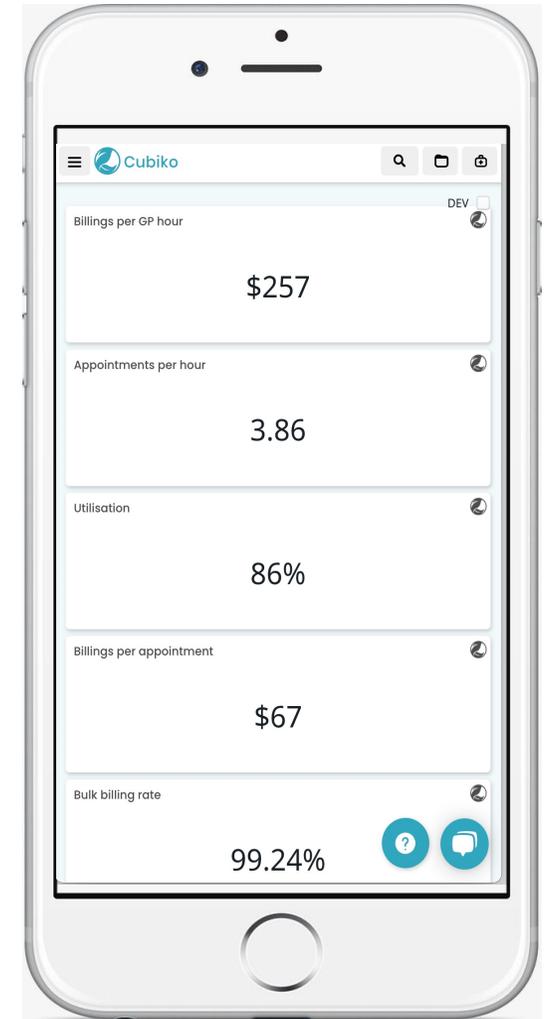
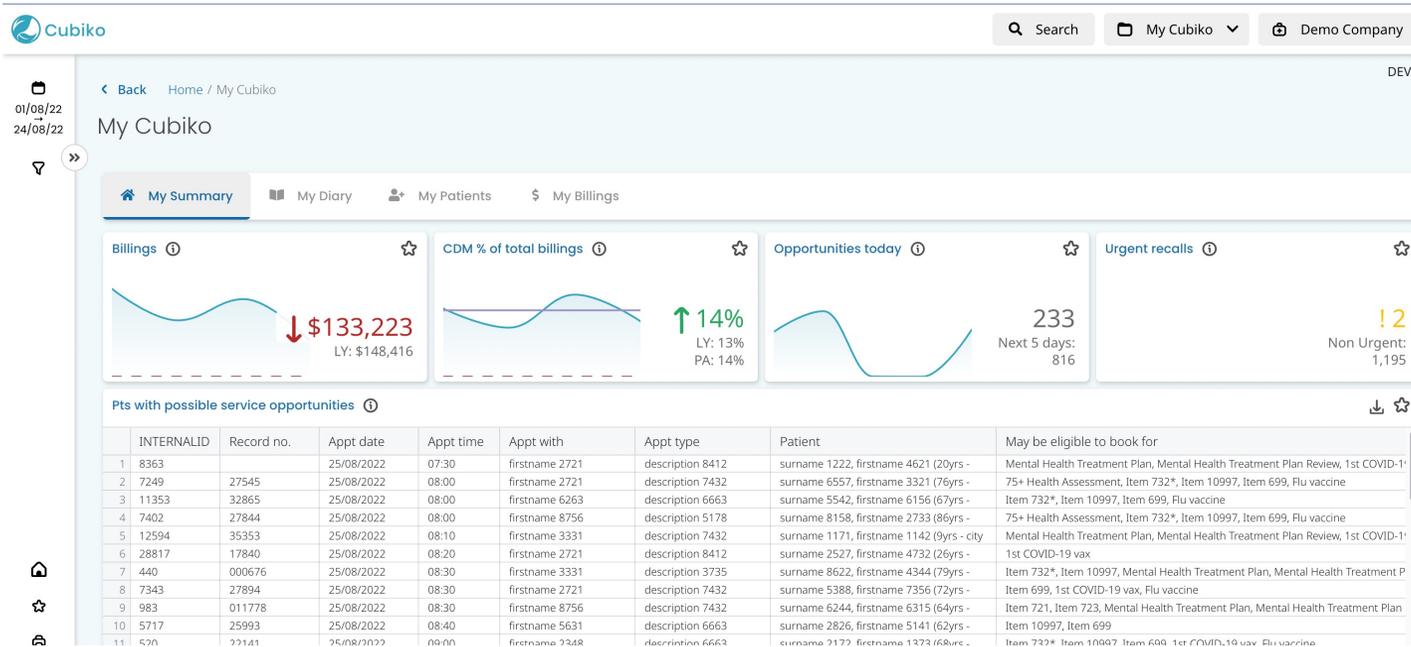
28 with an appointment booked
124 without an appointment booked

Potential new CDM billings

\$22,815.20

\$4,202.80 with an appointment booked
\$18,612.40 without an appointment booked

Touchstone My Cubiko



Touchstone Bulk Billing



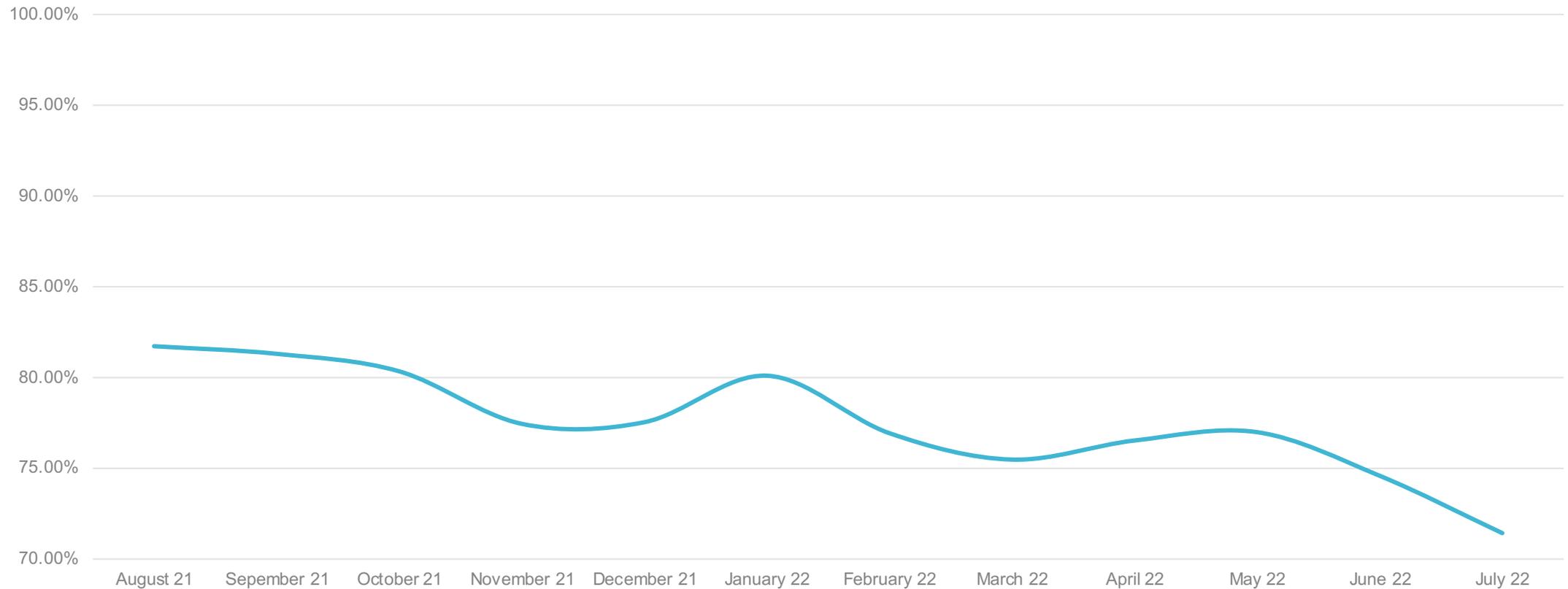
Number of Invoices Bulk
Billed



Number of
Invoices

Touchstone

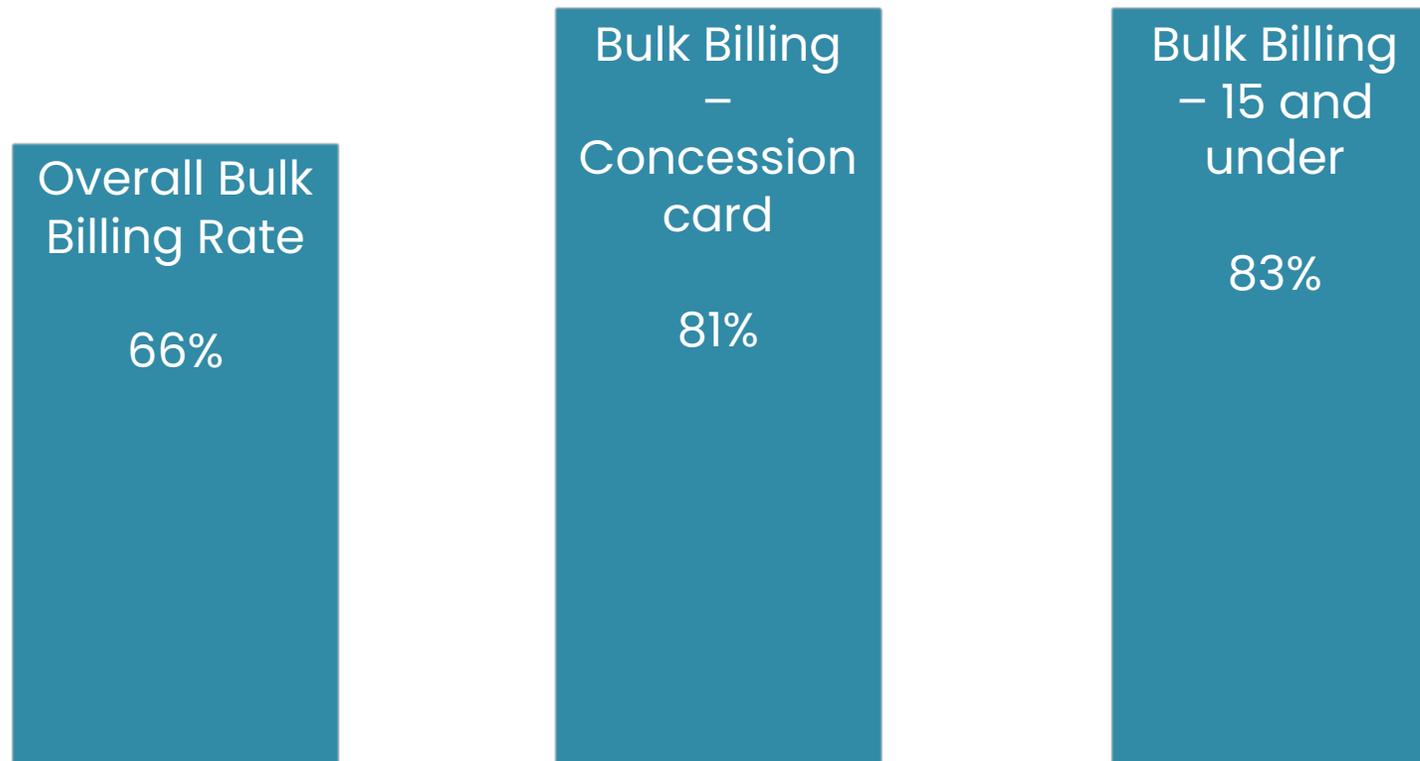
Bulk Billing Rate



Bulk Billing – Past 12 months

Touchstone

How much bulk billing does a Mixed Billing Clinic do?

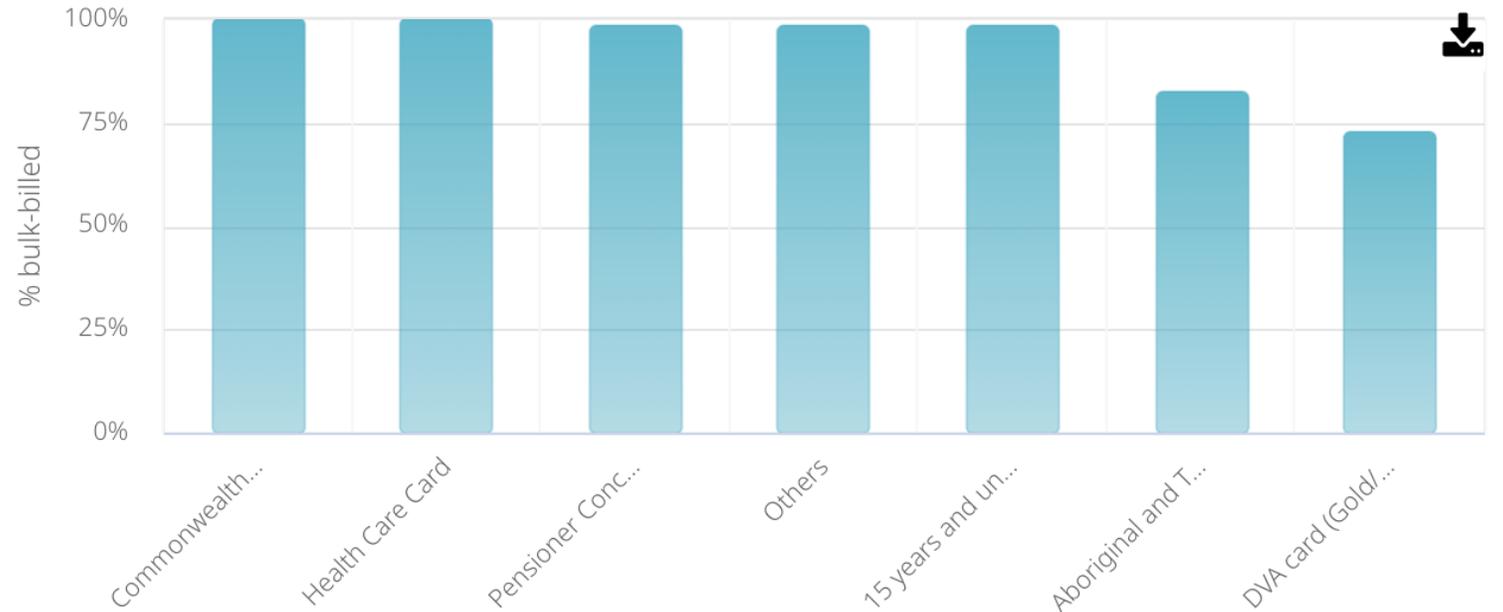


Touchstone

Bulk billing rate ⓘ



Bulk billing by eligibility type ⓘ



Tracking Bulk Billing

Touchstone

Bulk billing

DEV

*Bulk billings include invoices paid by Medicare or DVA

Bulk billing by total amount billed

Bulk billing by item count

Private billing opportunity

Private billing opportunity: calculation steps

1. The table below shows a list of all the bulk billed invoices in the selected date range.
2. Next Cubiko identifies how many of these invoices had bulk billing incentive items (10990, 10991, 10981 & 10982).
3. Cubiko then compares the average private gap at your practice to the value of any bulk billing incentive items for each item billed on that invoice.
4. Only if the value of the average gap is greater than the value of the bulk billing incentive will Cubiko identify the invoice as being an opportunity for private billing.
5. We then calculate the difference between the average private gap and the bulk billing incentive, this becomes the potential private billing opportunity for this invoice.

Private billings gap

\$18

List of bulk-billed invoices

	Invoice ID	Patient	Practitioner	Items billed	Amount bul...	BB Incentive	Average private gap	# items bill...	Private billing opp...
1	Totals:				\$145,403.95	\$11,851.25			
2	372188	surname 5317,	firstname 2253	Item 10990, 10997	\$19.05	\$6.55	\$18.45	1	\$11.90
3	372001	surname 8171,	firstname 2253	Item 10990, 10997	\$19.05	\$6.55	\$18.45	1	\$11.90
4	370620	surname 2716,	firstname 6534	Item 36, 10990	\$82.30	\$6.55	\$18.45	1	\$11.90
5	370619	surname 7416,	firstname 6534	Item 3, 16500	\$59.60		\$18.45	2	\$36.90
6	370617	surname 2867,	firstname 2721	Item 23	\$39.10		\$18.45	1	\$18.45
7	370616	surname 1628,	firstname 6534	Item 23, 10990	\$45.65	\$6.55	\$18.45	1	\$11.90
8	370615	surname 6615,	firstname 2721	Item 23, 10990	\$45.65	\$6.55	\$18.45	1	\$11.90
9	370614	surname 8714,	firstname 6534	Item 3, 10990	\$24.45	\$6.55	\$18.45	1	\$11.90
10	370613	surname 6267,	firstname 6534	Item 3, 10990	\$24.45	\$6.55	\$18.45	1	\$11.90
11	370611	surname 2332,	firstname 6534	Item 23	\$39.10		\$18.45	1	\$18.45
12	370610	surname 3264,	firstname 6534	Item 3, 10990	\$24.45	\$6.55	\$18.45	1	\$11.90
13	370609	surname 5164,	firstname 6534	Item 3, 10990	\$24.45	\$6.55	\$18.45	1	\$11.90

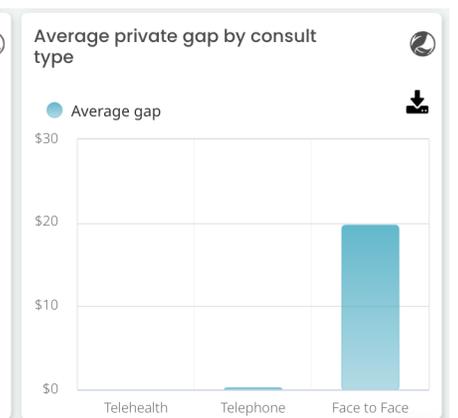
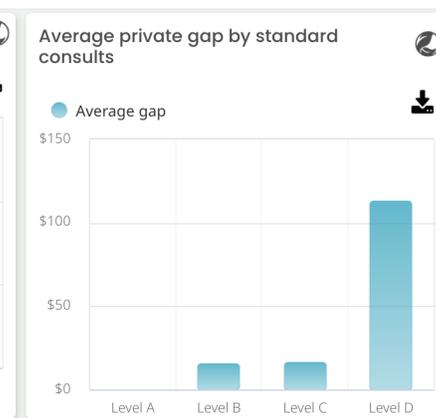
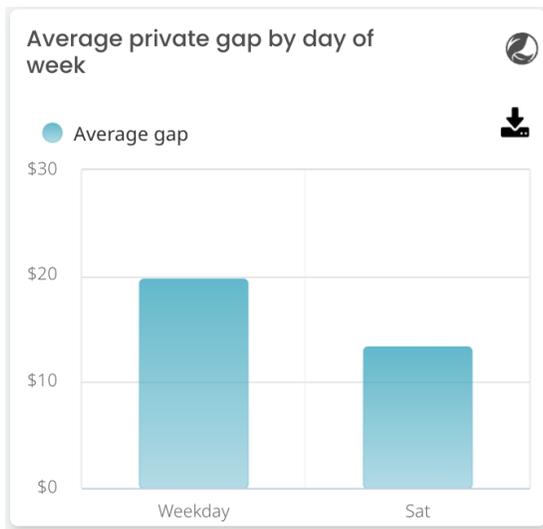
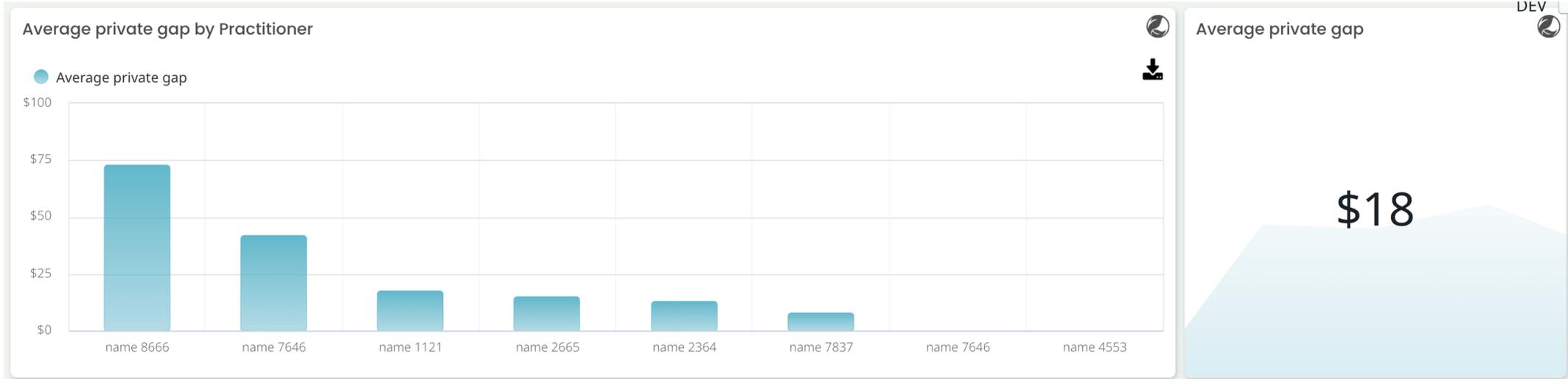
Private billing opportunity

\$36,974

items where average gap > BB incentive: 2,646
Average private gap: \$18.45
Total BB incentives: \$11,851.25

Bulk Billing Transition

Touchstone



Touchstone



Average "Price" of a 23

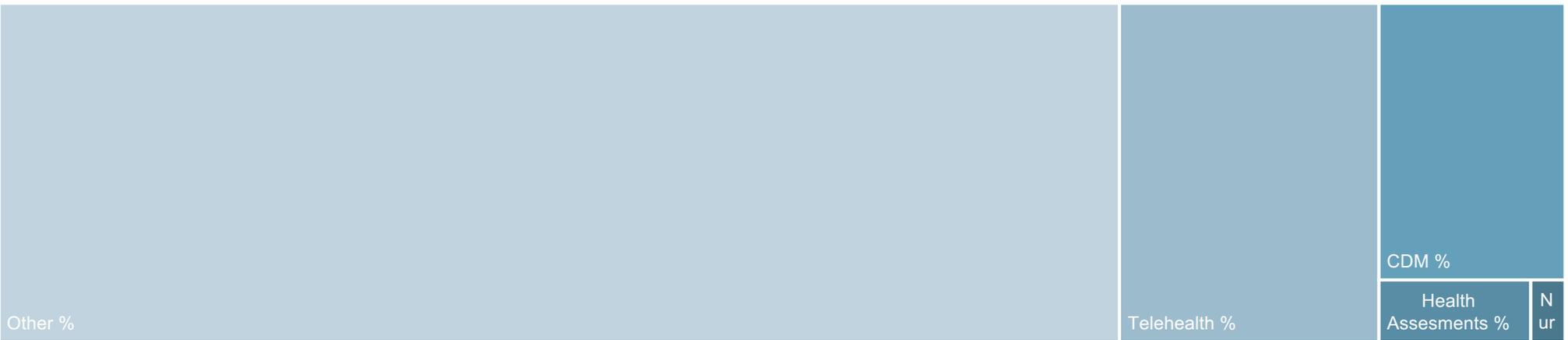


Average "Price" of a 23



Touchstone Billing Breakdown

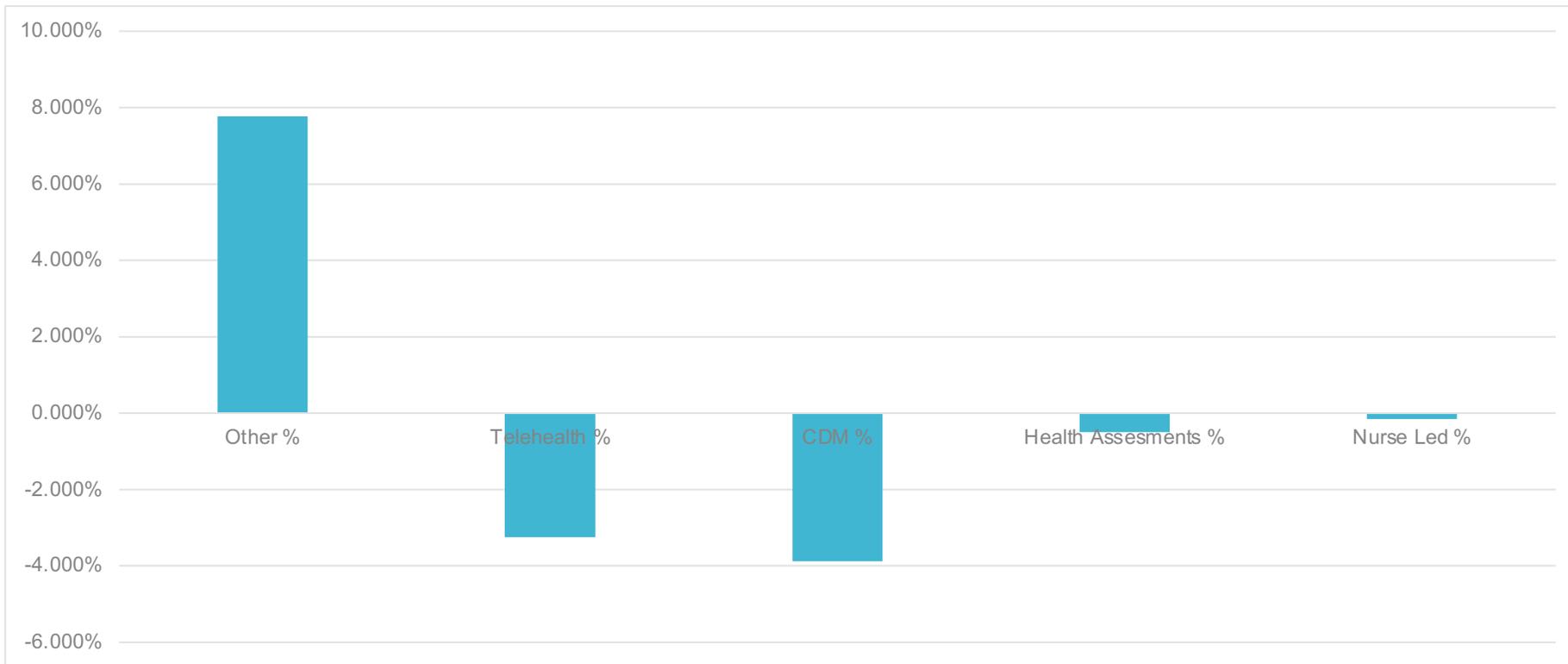
\$308
per
hour



Touchstone Billing Breakdown

Mixed Billing

Bulk Billing



Touchstone Practice Operations

- Billings
- Billings breakdown
- Bulk billed invoices
- Diary**
- Hours

How your clinic is doing



DNA rate

7.31%

▲ 62.75%

Patient wait time

6 mins

▼ -40.27%

Diary wait time

7 mins

▼ -31.35%

How your cohort is doing



DNA rate

2.72%

Patient wait time

9 mins

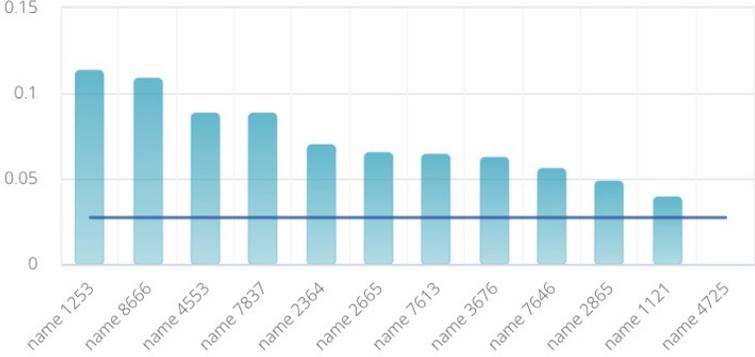
Diary wait time

9 mins

DNA rate by Practitioner



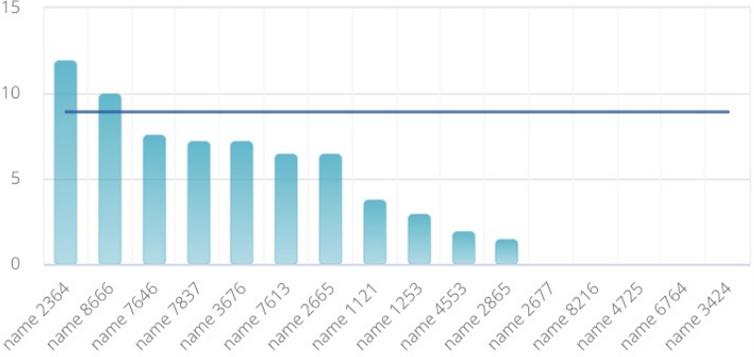
● DNA % — Cohort average



Patient wait time by Practitioner



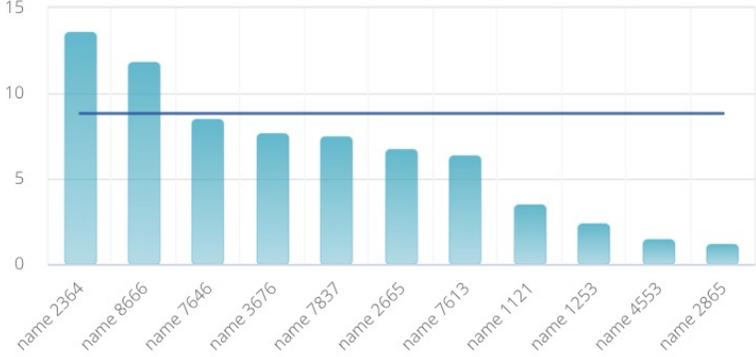
● Patient wait time — Cohort average



Diary wait time by Practitioner



● Diary wait time — Cohort average



Touchstone
Wait Time

8 – 12 minutes

Touchstone

No Show / DNA



Appointments
marked as DNA



Total Counted
Appointments

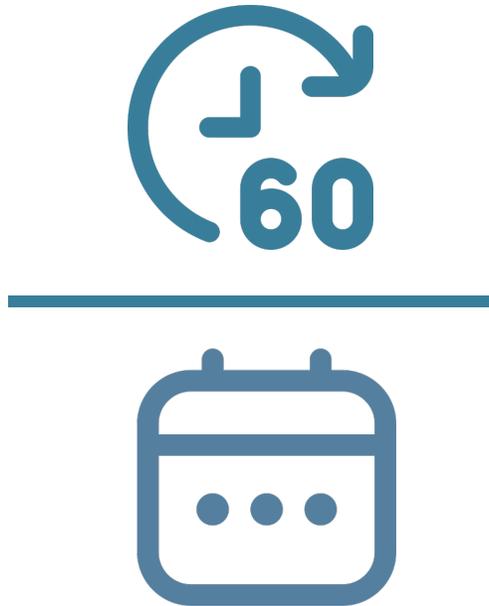
Touchstone

No Show / DNA

  2%

  4%

Touchstone Growing the Clinic

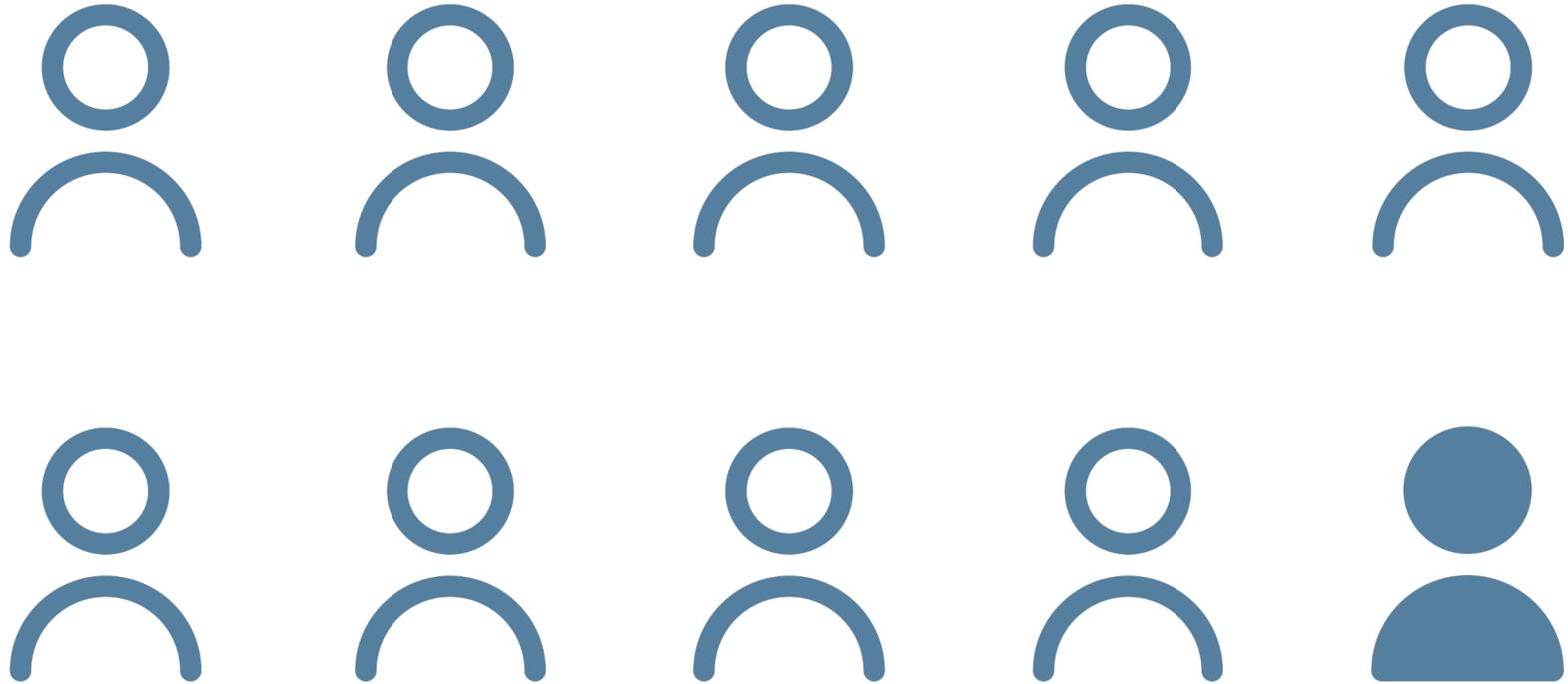


New Patients Seen

Total Patients
Seen

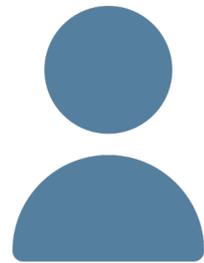
Touchstone

Growing the Clinic

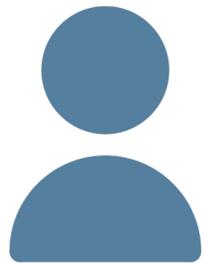


Touchstone

Growing the Clinic

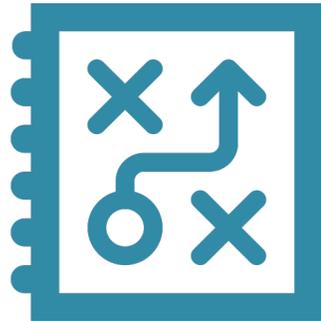


8%



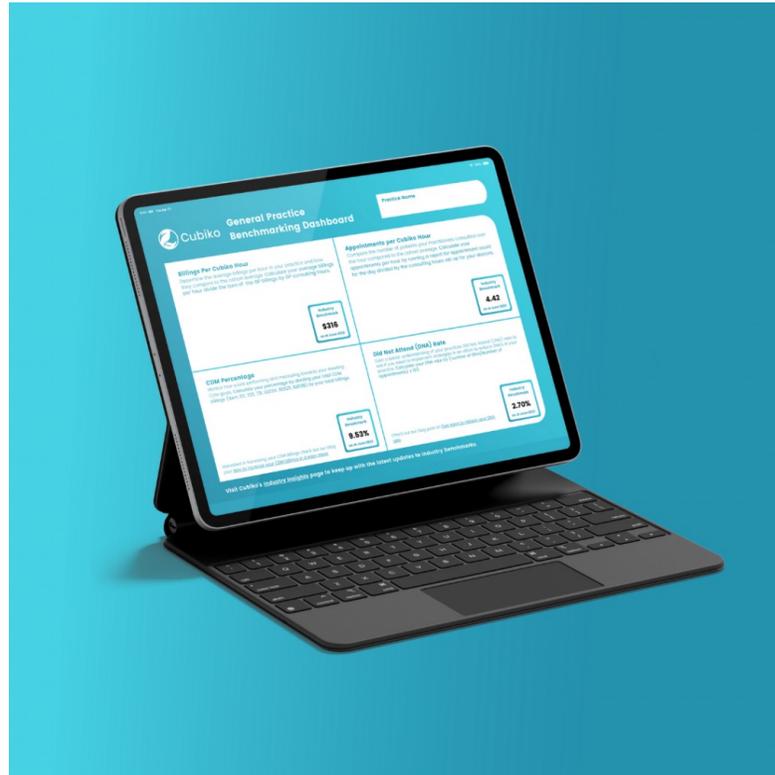
12%

Touchstone



Recruitment and Retention

Touchstone



Touchstone

What coming up?

Nurse Utilisation
and Doctor Usage



Patient Count and Cohorts



Average Price of MBS
Item Numbers



Debt and Cash
Flow



Average Booking Lead Time



Online and Other
Booking Methods



Demographic Breakdown
and Impact on Billing



Time to 3rd Next
Available Appointment



And much much more!



Quick Tips

01/08/22
31/08/22

Home / Billing optimisation / Potential 10997 opportunities

Potential 10997 opportunities

Eligibility for item 10997 is based on historical billings of items 721, 723, 731, 732 and also their Telehealth, Telephone and non-VR equivalents. Patients who received five item 10997s in a calendar year are not considered eligible for further billing opportunities of item 10997s in that calendar year. Always consult your Practitioners about billing decisions and ensure the relevant service or appointment meets MBS/DVA guidelines.

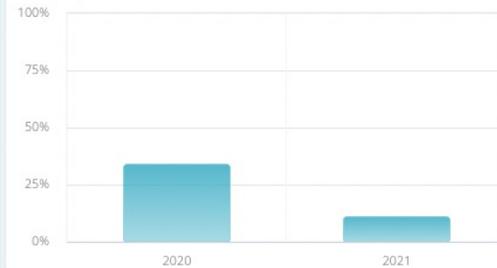
Opportunities by Nurse

Potential 10997 opportunities



10997 completion rate

Completion rate



Potential 10997 opportunities

572

Trend of potential 10997 opportunities

Unbilled appointments



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Supporting Everyone

Webinar: Introducing Touchstone: Benchmarking data for General Practice. [Register now >](#)



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PRACTICE TOOLS

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See insights







Azure

aws



AWS











Bp | **partner network**
Creating a trusted alliance that promotes success



Is your time
or
your Practice Manager's time
better spent collecting data or
doing something with it?

Resources
Register for a Demo
MD Waitlist



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Dr Sachin Patel

SMC
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Tue 04 Oct
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Chris Smeed

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